

Product Manager

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Company: Evelyn Partners

Location: Milnthorpe

Category: other-general

Job Description

Locations considered for this position are London, Bracknell and Glasgow.

As a Product Manager, your mission is to bridge the gap between business vision and technical excellence. You'll be the human technical interface, translating complex concepts into actionable solutions for our colleagues at Evelyn Partners. This role combines product expertise, agile methodologies, and a deep understanding of wealth management. Here's what you'll be doing:

- 1 . **Business Outcomes** Your central focus will be achieving tangible business outcomes on behalf of Evelyn Partners. By understanding our architecture and the intricacies of wealth management, you'll drive initiatives that enhance both colleague and client experiences.
- 2 . **Stakeholder Relationships** Building trusted relationships with stakeholders is key. You'll collaborate with COO Functions, ensuring their perspectives are accurately represented. Together, we'll deliver benefits that matter.
- 3 . **Demand Management** Imagine a funnel of demands – your role is to manage it. Prioritize, filter, and facilitate discussions with key users, change champions, and leaders. Align these demands with our strategic goals.
- 4 . **Negotiation Skills** Sometimes, you'll need to don your negotiation hat. Agreeable

timeframes and outcomes are essential. Your ability to find common ground will be invaluable.

- 5 . **Change Delivery** : Think big picture. Consolidate change delivery across programs. Be part of the wider Digital Transformation Services (DTS) effort, ensuring timely and high-quality outcomes.
- 6 . **Roadmap Shaping** : The future is exciting! Influence our product roadmap. Identify features that align with our evolving business needs. Unlock new possibilities for proactive business value.

Your Extra Mile

Finally, as our Product Manager, you'll be more than a strategist and executor. You'll be an ambassador for all COO Functions. Delight our stakeholders and users alike through successful product strategy, impeccable delivery, and proactive engagement. Let's shape the future of wealth management together!

Key Responsibilities

Demand Management

Shape and manage demand for new initiatives from Evelyn Partners colleagues.

Funnel work requests into the right prioritization channels (think of it as our "New Group Change Front Door").

Transform conversations into valuable business outcomes, actionable solutions, spanning processes, features, and technical propositions.

Serve as the bridge between COO Functions and Evelyn Partners.

Product Mastery

Craft well-defined user needs/business outcomes from early requests.

Illuminate data, application, and architectural implications for business users.

Maintain a prioritized backlog for sprint development.

Evaluate completed work based on acceptance criteria.

Keep the customer's voice at the forefront of prioritization decisions.

Deliver tangible business value and quality consistently.

Delivery Collaboration

Collaborate with Program Delivery Leads to ensure successful outcomes.

Qualifications

To be successful in this role, you should have:

Stakeholder Influence

Influential Interactions : Demonstrate strong interpersonal skills to manage diverse business stakeholders.

Tech Translation Explain technical concepts in a non-technical manner for executives, business users, and practitioners.

Expectation Whisperer : Skilfully manage internal and external negotiations while carefully tending to stakeholder expectations.

Articulate Communication Write and present with clarity and structure, producing high-quality materials.

Quality Assurance Wizardry Evaluate solution approaches, delivery plans, and support structures with precision.

Operational Agility

Pressure Mastery. Work efficiently under stress, multitasking and interpreting data swiftly.

Crisis Management: Handle stressful situations proactively and professionally.

Tool Proficiency Navigate Microsoft Office adeptly and wield JIRA/Confluence or MIRO/Project Tools.

Project Architect Plan meticulously, identify critical paths, dependencies, and craft end-to-end project plans.

Wealth Wisdom

Industry Insight Understand Wealth Industry Front Office dynamics (Investment Management and/or Financial Planning).

Terminology Savvy: Grasp relevant terms and processes within Wealth Management.

Agile Navigator. Demonstrate expertise in Product Management and Agile methodologies.

Experience Alchemy

Collaborative Crafting Shape solutions alongside Wealth Management colleagues from inception.

Professional Qualifications and Education

Desired training certifications/qualification(s) - Computing, Product/Project Management, Agile Methods/Toolsets

Additional Information

As a colleague here at Evelyn Partners you will have access to benefits that include:

Competitive salary

Private medical insurance

Life assurance

Pension contribution

Hybrid working model (role dependant)

Generous holiday package

Option to purchase additional holiday

Shared parental leave

We are proud to value the differences that a diverse workforce brings, representative of society and our clients. At Evelyn Partners we have a wide range of highly active employee resource groups and we're delivering multiple diversity, equity and inclusion initiatives across the organisation. It is our commitment to provide a workspace where all colleagues, regardless of identity, background, or circumstance, feel respected as individuals and feel that they can achieve their full potential and work in a safe, supportive, and inclusive environment.

We are happy to make any reasonable adjustments to accommodate for your needs throughout the application process. Please let your Recruiter know.

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