

United Kingdom Jobs Expertini®

Programme Manager

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Company: Marks and Spencer

Location: United Kingdom

Category: computer-and-mathematical

Please note this role is a fixed term contract until Sept 2025

We have an exciting Programme Manager opportunity, working to deliver the most important strategic change across International. The successful candidate will be responsible for owning and delivering transformation initiatives across multiple selling channels, product types and markets to support our plans to double our business. By being curious and not being afraid the challenge how things are done, the Transformation Manager will lead cross functional teams to solve business problems and enable us to take advantage of opportunities.

If you thrive leading change in a fast paced environment where we need to deliver against clear objectives whilst reacting to the ever changing environment that is retail, there has never been a better time to join us.

We are looking for an individual with strong experience in leading complex change, who is able to manage ambiguity, communicate at all levels and keep focus on the end goal. The successful candidate will be joining a team of transformation delivery experts who act as a hub of best practice on project and programme management across the International business.

What's in it for you

Being a part of M&S is exactly that – becoming a part and playing your part. We're an inclusive, dynamic, exciting, and always evolving business built on core values.

Here are some of the benefits we offer that make working for M&S just that little bit more special...

20% Colleague discount on most things from furniture, fashion and food.

A first-class welcome to M&S with a tailored induction and a wide range of training schemes to help with your learning and development. Having options to progress is something we're proud of at M&S.

Attractive annual bonus, based on company performance and personal objectives.

Competitive holiday entitlement with the potential to buy extra holiday days!

Amazing perks and discounts via our M&S Choices website. Including GymSave – that offers up to 25% off Gym Memberships and the option to become an M&S Shareholder using our ShareSave & ShareBuy Schemes

Charity Volunteer Day – A paid day away from work to support your chosen charity.

A very generous Defined Contribution Pension Scheme and Life Assurance

Every colleague at M&S has access to a fantastic range of wellbeing support – this includes access to our 24/7 Virtual GP, PAM Assist to support you & your family as well as many other schemes

What you'll do

Lead and manage successful delivery of transformation programmes aligned to M&S International's strategic objectives

Oversee initiatives at all points of the programme lifecycle, from creating scope, objectives and investment cases, through to delivery, embedding into BAU and outcome delivery

Lead cross functional teams to understand the business requirements, problem solve and coordinate stakeholders, bringing content expertise where possible

Develop and manage the right structure and critical path for delivery

Identifying and work with the rest of the Transformation Delivery team to manage any interdependencies across the portfolio in International and across the wider business

Lead associated change management activity (. change impact assessments, stakeholder mapping, change readiness) to deliver and embed transformation into BAU

Manage senior stakeholders and upwards reporting to ExCo and board on progress and

risks via portfolio reporting processes

Who you are

Experience leading large transformation programmes at all stages of their life cycles, in either consulting or a consumer facing industry

Technical project / programme management qualification are preferred (Prince 2 / AMP / MSP etc)

Thrive in a fast paced environment, working across programmes with varied content and outcomes, from system enabled change to identifying, delivering and embedding new business processes

Able to manage and balance priorities across programmes

Able to effectively manage change across different business units, functions, teams, and balance the needs of different stakeholders

Able to challenge, influence at all levels and solve problems to get things done

A self starter with curious mindset; able to find the answers to questions through their network and then set direction for the cross functional teams they lead

Able to deal with ambiguity and respond quickly to changes in internal and external environment without losing momentum or sight of overall objectives

Everyone's Welcome

M&S is ready to push boundaries to lead the retail industry into a greener, speedier, more inspiring digital era. That's why we're revolutionising how we work and offering our most exciting opportunities yet. There's never been a better time to be part of our team. Marks & Spencer aims to be an inclusive organisation, trusted and admired by our colleagues, customers and suppliers. Join us and make an immediate impact.

We are committed to an active Inclusion, Diversity and Equal Opportunities Policy, which starts with our recruitment and selection process, and we are happy to talk flexible working.

If you consider yourself to require reasonable adjustments to any part of our recruitment process, we invite you to share those requirements with us when completing your application. We will make every effort to ensure your needs are met to provide a fair and

transparent process of assessment.

#LI-CA1

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