

# United Kingdom Jobs Expertini®

## Project Manager

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Company: OSF Digital

Location: United Kingdom

Category: business-and-financial-operations

OSF Digital is a leading digital transformation firm with a global footprint in 30+ countries and over 2000+ employees. Our passion is in helping businesses leverage commerce, marketing, sales, service, analytics, loyalty, and digital experience solutions. With rapidly growing, global expertise in enterprise connected commerce, OSF seamlessly guides brands throughout their entire digital transformation journey. Every day, we work with the largest and most well-known firms across the globe; and every day, we create meaningful customer experiences. We believe that when we unite as one team and pursue one shared vision, that we can revolutionize how our customers work.

As a Project Manager (m/f/d) you are part of our highly motivated team. We are looking for passionate, tech-savvy and innovative people who would like to join our team.

The OSF Project Manager is managing a portfolio of projects and is responsible of achieving a high level of customer satisfaction. In this role, you will be in close contact with our customers, driving steer committees, understanding our customers' need and present optimal solutions and approaches for a successful digital transformation while internally managing project teams.

### Responsibilities

Present insight into and manage current clients' expectations and assist the sales team with business development activities;

Monitor and analyze internal and external environments to evaluate feasibility of strategies, evaluate progress, and identify significant opportunities and risks;

Visit client on-site for proposals and requirements meetings when needed;

Participate to and animate ongoing client meetings to ensure client satisfaction;

Manage complex projects, including working closely with stakeholders and customers at various levels, making assignments and monitoring progress;

Manage, direct and oversee all aspects of the project, including an understanding of contract, creation of Statements of Work (SOW), and how to achieve project scope;

Evaluate progress, and identify significant opportunities and risks related to the projects;

Make sure that the development team is up to date with any changes in terms of project direction;

Manage development teams and being responsible with the overall delivery for each account;

Manage delivery team's activity and individual's growth/career path

Ensure that the team is always working on highest priority tasks

Carry out periodical team members' performance assessment and offer valuable feed-back

Keep a constant positive connection with the client.

**Requirements:**

Previous relevant work experience in a Project Manager role, including all aspects of process development and execution;

Previous experience with leading software projects for Finance industry

Previous experience in managing remote/ distributed international teams;

Excellent customer facing skills

Prince2, PMI, APM or similar Project Management qualification;

Experience in using JIRA, Salesforce PSA, and MS Office desirable;

Familiar with web programming languages, technologies and testing;

Experience with Salesforce.com and Commerce Cloud or similar platforms around e-Commerce, CRM or software delivery;

Nice to have previous experience as support manager or account manager;

Fluency in English.

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