

## Regional Trainer

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Company: Cera Care

Location: United Kingdom

Category: other-general

**Position**Regional Trainer

**Covering:** Burton on Trent, Crewe, Derbyshire, Nottingham, Leicester, Staffordshire

**Contract Type:**Full Time Permanent

**Salary:** £27,000

### About Cera

Cera's vision is to empower people to live their best lives, in their own home, through the use of technology, professional care and support. Joining Cera, you are contributing to making this vision a reality. The work you do promotes the dignity, respect, independence and choice of our service users, enabling you to make a real difference.

We are changing the way people receive care by empowering our professional carers with insight and improved decision making. Our technology is enabling carers to do what they do best, care.

### About you:

We are looking for a passionate and Regional Trainer to support the growth and development across our Branches. We have an opportunity to bring service and support to the most vulnerable in our communities and continue on our journey to being the UK's fastest growing technology-enabled care provider.

This is an incredibly exciting opportunity for someone looking to make a difference. You will be responsible for coordinating and delivering branch training in accordance with current best practices, adhering to policy and procedures, agreed standards, legislative requirements and relevant regulations under the direction of the Head of L&D.

You will be responsible for developing the people and processes that result in a high-performing and compliant branches, as well as, continuing to work to align these with the wider Cera teams.

**Responsibilities :**

Carry out induction and update training, creating and delivering relevant training for any identified gaps.

Support in the delivery of regional assessment day training sessions for new starters.

Maintain accurate and legible up to date training records in accordance with Cera policy and audit records following company our policy.

Oversee the implementation and adherence of all Cera policies and procedures.

Strive for quality in everything you do, recognising and understanding what quality in care means for people using the service.

Maintain training operations at the standard agreed with the Registered Manager, Regional Director and Quality & Compliance team and wider business.

Train the trainer qualifications in subjects such as medication, first aid, moving and handling and relevant experience of designing and delivering content in a Health & Safety setting.

Take responsibility and seek opportunities for your own professional & personal development through performance and development reviews and undertake any relevant training as required.

Arrange training courses with suitably qualified and approved external providers where appropriate and necessary.

Support, coach, mentor, develop and sustain a professional, skilled and motivated care team.

Maintain and deliver fully up to date, relevant training to deliver safe and effective care.

Regularly seek feedback from all stakeholders and plan changes and improvements according to feedback.

**What we're looking for:**

A driver with a full clean drivers licence is a must for this role, someone flexible to travel to our sites.

Previous experience working in a regulated care environment is a must.

Level 3 Teaching and Learning would be desirable but not essential.

Someone compliant with the knowledge of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 would be highly desirable.

Previous experience working as a Care Trainer would be beneficial

Experience of working with Service Users who have additional support or complex needs would be desirable but not essential.

A leader with a passion for delivering excellent care to a high standard.

Train the trainer qualifications in subjects such as medication, first aid, moving and handling would be required for the role, this is something we can work towards with the successful candidate.

Some experience/exposure of designing and delivering content in a Health & Safety setting are advantageous but not essential - Cera can offer help to gain these if you are a Senior Carer looking to upskill.

Proficient written & problem solving skills

Knowledge in CQC regulations and requirements would be desirable

**Benefits:**

We offer flexible working hours and remote working arrangements,

25 days holiday with bank holidays on top

Company pension scheme

Training and development for your role and future career development

**You'll have access to:**

Training and development for your role and future Career with Cera

Lifeworks discount platform and Employee Assistance Programme

Refer a Friend scheme

Mobile phone and other required tech

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