

## Restaurant General Manager

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Company: Kfc

Location: United Kingdom

Category: other-general

### Descripción

At KFC, everyone gets a seat at our table. We feed our people's potential – to be their best selves, make a difference and have fun. Join us, and together, we can be part of something truly extraordinary.

### **Bringing it to the role:**

Our Restaurant General Managers (RGM) bring a wealth of experience from diverse sectors such as supermarkets, pubs, high street retailers, and banks. What unites them is their leadership that prioritises empowering their teams.

As an RGM, you'll have the autonomy to operate your restaurant as if it were your own, focusing on enhancing performance in four crucial areas: People, Customers, Sales, and Profit. By fostering a culture of excellence, you'll cultivate and coach a highly efficient team that consistently provides a dependable and outstanding experience for customers, while also driving business expansion. And when times get tough, they roll up their sleeves and get stuck in, supporting their team where they can. Your role will involve:

Leading on day-to-day operations, including food preparation, inventory management, and ensuring a clean and welcoming environment for our customers.

Honing essential managerial skills, such as scheduling, team coordination, and effective communication, to lead a motivated and efficient team.

Providing exceptional customer service and ensuring customer satisfaction through prompt problem-solving and a friendly demeanour.

Collaborating with colleagues and other managers to maintain high-quality standards and uphold our brand's reputation.

Embracing a continuous learning mindset, taking feedback constructively, and applying it to improve your skills and performance.

### **Be Original.**

It's not just what you do at KFC. It's the way you do it. Unapologetically you, undeniably original. You'll work with colleagues who all bring their originality to the table, who bring energy, spirit and sizzle to the restaurant floor and make every shift high flyin' and high fryin'.

We take your ambition seriously; you'll be treated with respect and supported in everything you do as you roll up your sleeves and bring finger lickin' good chicken to our customers. And whatever your journey looks like, we'll help you get there. From flexible schedules to cross-training and the chance to earn qualifications, we got you.

There are all kinds of opportunities at KFC.

### **Who we are.**

Take one man with a big idea, add 11 herbs and spices, grit, ambition, and buckets of heart – you've got KFC. Since 1952, we've been bringing finger lickin' good chicken to the world. But without our people, The Originals, none of it would be possible. Everyone at KFC is different. Unique. It's what makes us special. We'll always be original. And we welcome you join us; to bring it. Your energy, grit, spirit, and story.

### **Ready to apply?**

If you are ready to bring your passion, skills, and dedication to KFC, we encourage you to apply now. We look forward to welcoming you to our team and embarking on this extraordinary journey together. Bring it.

Check out our website for more information about what life is like at KFC.

**Neurodiverse?** Our accessibility toolbar can support you when you apply.

### **UNITED BY THE BUCKET**

At KFC, we're all about flavour. That perfect blend of herbs and spices that makes everything so finger lickin' good. But our blend over bland approach doesn't just apply to our chicken. We value, support, and celebrate all the things that make our KFCers authentic and original. Because whatever your flavour – your ability, age, background, ethnicity, gender, religion, or sexual orientation - we're all united by the bucket.

If you need reasonable adjustment as part of your application or interview process, don't

hesitate to let us know.

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