

Restaurant Head Host - Holborn Dining Room

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Company: Rosewood London

Location: United Kingdom

Category: other-general

Job Description

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Role

We are currently looking for a **Head Host** to join our reception team in **Holborn Dining Room restaurant** at Rosewood London. Our **Head Host** is entrusted with ensuring our guests dining experience is a unique and memorable experience by creating a lasting first impression. This role offers a schedule of 45 hours spread over 5 working days.

Key expectations of this role are

Managing the reception team and develop their knowledge, skills, and service to ensure consistent quality of service.

Ensuring the team is manned appropriately taking into account business forecast and guest expectations.

Ensuring that the reception is operated in line with minimal cost while delivering on the brand promise.

Delivering all aspects of the guest experience in the reception area according to Rosewood standards.

Profile

Having the ability to multi-task and delegate effectively to a team of associates.

A good understanding of leading and developing people effectively.

Being organised and proactive in managing your tasks in a high pressure environment.

Possessing a passion for guest service and taking ownership of the guest experience.

All our associates have the opportunity to live by our guiding philosophy which captures the essence of our culture RELATIONSHIP HOSPITALITY. Heartfelt interactions are our lifeblood. A desire to build genuine, rewarding and lasting relationships with everyone we meet comes naturally to us – it's our Calling.

Benefits

28 days paid holidays per annum including Bank Holidays

Company pension scheme

12 complimentary room nights and F&B discount worldwide

Career development opportunities

Free meals on duty

Season ticket loan

About Holborn Dining Room

A grand brasserie set in the heart of London, Holborn Dining Room serves up Seasonal British cuisine with a twist in a vibrantly bustling dining salon. Combining reclaimed oak with antique mirrors, red leather banquettes with tweed detailing, and two antique patina copper-topped bars.

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