

Restaurant Host - Mirror Room

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Company: Rosewood London

Location: United Kingdom

Category: other-general

Job Description

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Role

We are currently looking for a **Host** to join our reception team in **Mirror Room restaurant** at Rosewood London. Our **Hosts** are entrusted with ensuring our guests dining experience is a unique and memorable experience by creating a lasting first impression. This role offers a schedule of 40 hours spread over 5 working days.

Key expectations of this role are

Intuitively assisting guests with any requests prior, during and after their visit.

Having a thorough knowledge of all products offered by the restaurant.

Effectively communicating and prioritising tasks in a sophisticated environment whilst maintaining oversight of the restaurant table plan and availability.

Interacting with our guests to obtain feedback on product quality and service level while effectively responding to guest comments.

Profile

The ability to work in a team and build relationships with the others.

Having a real passion for guest service and taking ownership of the guest experience.

Being organised and proactive in managing your tasks.

Having an engaging presence.

All our associates have the opportunity to live by our guiding philosophy which captures the essence of our culture RELATIONSHIP HOSPITALITY. Heartfelt interactions are our lifeblood. A desire to build genuine, rewarding and lasting relationships with everyone we meet comes naturally to us – it's our Calling.

Benefits

28 days paid holidays per annum including Bank Holidays

Company pension scheme

12 complimentary room nights and F&B discount worldwide

Career development opportunities

Free meals on duty

Season ticket loan

About Mirror Room

An intimate all-day dining room hosts an award-winning Art Afternoon Tea, a selection of delicious sharing plates, seasonal salads, comfort food favourites, signature patisseries, fine wines and champagnes. Evening additions include a menu of champagne cocktails and light snacks.

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