

Restaurant Supervisor - Kuwait / United Arab Emirates / Saudi Arabia

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Company: Gastronomica ME

Location: United Kingdom

Category: other-general

*Restaurant Supervisor - Kuwait / United Arab Emirates / Saudi Arabia*The Restaurant Supervisor assists the Assistant Restaurant Manager with the day to day operations of the restaurant.

Responsible for coverage ensuring guest satisfaction and enforcing policies, procedures and standards.* Supervise FOH employees and their appearance, handles scheduling, enforcing policies, procedures & standards.* Take orders, serves food and drinks, answer inquiries about the menu and complies with the wishes of the guests, as well as suggestively selling food and drinks.* Supervise the execution of and oversees all FOH operations, ensuring all standards of quality and service are met.* Support training, monitoring and assigning duties for all subordinate staff.* Maintain guest relations and ensuring customer satisfaction.* Handling guest complaints and concerns.* Handling the store and responsible for restaurant stock rotation and inventory.* Maintain restaurant hygiene and standards as per Kuwait Govt. Laws.* Keep a transparent easily accessible style of work ethic.* Execute any other related tasks assigned by the management or management representative.* Assist the company in related activities as and when needed.* Assist other managers and Back of the House in fullest and ensure smooth functioning of the restaurant.

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