

## **Retail & Fashion / Logistics & Supply Chain Senior Customer Service and Operations Manager**

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Company: Success Talent

Location: Watford

Category: other-general

### **Senior Customer Service and Operations Manager**

**Watford**

**£37,000 – £40,000 Depending on Experience**

**Fixed Term – 12 Months**

We are looking for a Senior Customer Service and Operations Manager to join a leading group of reputable fashion brands. This role is a 12 Month Fixed Term contract based in Watford. You will be responsible for the management of the administrative purchasing of footwear and apparel for the company. In addition, your responsibilities will include:

Customer and supply chain administration

Customer liaison correspondent

Management of invoices and POs

Logistical coordination and management of brands

Working with the design team for compiling line lists

Coordinating samples from development

Preparing margin sheets

Handling warehouse allocation and delivery

Working to resolve quality issues by implementing quality improvement initiatives and conduct regular inspections and audits.

It is important you are self-motivated and a team player to be able to effectively collaborate with suppliers, manufacturers and the product development team. You must have relevant industry experience and highly proficient IT skills.

**Example;**

**Please click the apply button to send your CV to Rachel Greene, remembering to state your current salary and package.**

**Job Ref RG – 5001642**

**Success Talent Diversity & Inclusion statement:**

We recruit by merit on the basis of fair and open competition.

Success Talent embraces diversity and promotes equal opportunities. As such, we welcome applications from candidates who may have disabilities.

We regret that due to the volume of applications, only successful applicants will be contacted.

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