

## Room Attendant

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Company: Frasers Hospitality

Location: United Kingdom

Category: personal-care-and-service

### **Job title: ROOM ATTENDANT, FRASER SUITES**

**Rate of Pay: £12.40 / 40 Hours per week Type of Contract: Permanent Location: Queens Gate**

Frasers Hospitality, a member of Frasers Property Group, is a global hospitality leader. As the world's leading brand in serviced apartments and hotel residences, we deliver gold standard hospitality in cities across Asia, Australia, Europe, the Middle East and Africa. A true global brand with a friendly feel, our staff are connected through our shared vision and four core values, collaborative, real, respectful, and progressive. Passionate about promoting from within, our culture is one which is fostered by the continual learning and development needs of our staff.

Frasers Hospitality owns and operates 7 properties in the UK. Brands include Fraser Suites, Fraser Place and Fraser Residence as well as Park International Hotel. These perfectly located properties can be found in London, Edinburgh and Glasgow providing guests with a comfortable and luxurious experience. Perfect for both business and leisure travellers, our accommodations are available for short and long stays.

### **What you will be doing as a Room Attendant;**

Do you love putting a smile on people's faces and creating memorable experiences? Then come and join our fantastic team at Fraser Suites Queens Gate! As Room Attendant, you will ensure total guest satisfaction, providing efficient, courteous, and high level of service within the Housekeeping Department. You will be responsible for all rooms, public areas, corridors and back of house areas. Overseeing any outsourced staff when required. You may also

occasionally interact with customers, supporting all other operations departments during the night shift.

You are an enthusiastic and hardworking individual with a passion for providing an excellent customer experience. You will enjoy working as part of an amazing team who all share the same passion – to create memories that our guests will remember.

### **What we're looking for:**

You have proven experience in a similar role.

Excellent attention to detail and time management skills.

You are an enthusiastic individual with a passion for customer service.

You enjoy working as part of a team who all share the same passion – to create memories that our guests will remember.

You would like to build upon your leadership and team management skills.

You must be eligible to work in the UK.

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