

Room Attendant

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Company: Rosewood London

Location: United Kingdom

Category: personal-care-and-service

Job Description

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Role

We are currently looking for a **Room Attendant** to join our team of Housekeeping associates at Rosewood London to clean our guest bedrooms and suites to a luxury standard. This is role offers approximately 40 hours per week spread over 5 working days.

Key expectations of this role are

Cleaning and refreshing our guest bedrooms.

Attending the daily morning briefing and trainings.

Preparing your pantry and trolley with the supplies needed for the day.

Coordinating your allocated rooms and reporting on progress using a communications device.

Profile

Paying close attention to detail by not comprising on quality standards.

Having a passion for guest service and taking ownership of the guest experience.

The ability to work in a team and build relationships with others.

Being organised and proactive in managing your tasks.

All our associates have the opportunity to live by our guiding philosophy which captures the essence of our culture RELATIONSHIP HOSPITALITY. Heartfelt interactions are our lifeblood. A desire to build genuine, rewarding and lasting relationships with everyone we meet comes naturally to us – it's our Calling.

Benefits

28 days paid holidays per annum including Bank Holidays, increasing to 35 over time

Company pension scheme and life assurance

12 complimentary room nights and F&B discount worldwide

Career development opportunities

Free meals on duty

Season ticket loan

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