SC/DV Infrastructure engineer (Solution Support)

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Company: Global Technology Solutions Ltd.

Location: Reading

Category: other-general

Job Title: SC/DV Infrastructure engineer (Solution Support)Location: Aldermaston, Reading.Rate: £600-610 per dayWorking hours: standard office hoursInside IR35 - Umbrella contractors onlyHolding SC or DV clearanceROLE OVERVIEW:We are looking for highly motivated, customer focused and enthusiastic individual to join the On-Prem Infrastructure team. You will have a clear passion for problem solving and delivering excellent 3rd Line customer support across a multitude of areas; Server and Storage, Networks and Desktop Workstations. You will have proven experience of working with VMWare from version 5 and upwards. You will be able to work independently or as a team player. You should possess good written and verbal communication skills and be able to work with all support teams and suppliersYou will be able to explain and demonstrate your current experience as well as pick up and manage projects through to completion. The job will require initiative and someone who can think on their feet as well as deal with multiple issues at once. Good working knowledge of Extreme, Cisco, Dell and HPE switches would be advantageous along with Juniper and palo alto firewalls.This role is strategically important in the continued development of IT Services in an Enterprise Server Management function that will include troubleshooting on all supported platforms. The role will consist of a high amount of projects, breakfix as well as a diverse amount of tasks.Daily tasks will be to ensure live service is not impacted and daily testing can continue with as little to no downtime as possible. They will also consist of finding ways to eradicate future issues and investigate how the solution could be developed.DETAILED JOB DESCRIPTION:• Day-to-Day Management of the Server Environment including, Performance and system monitoring Patching multiple

networks, Image Config/Deployment, Server and Storage support, VMware Administration• Config/Management, System Build, File Storage Management and System Administration.• Operational Server Support and can include troubleshooting of Windows, SCOM, SCCM, Storage & Backup environments as part of your team responsibilities.• Experience of working in controlled Data Centre environments.• Day-to-Day Management of the Network Environment including troubleshooting, config changes, cabling, and proactive monitoring• Day-to-Day Management of the Desktop Environment including troubleshooting, software updates, AV and monitoring• Project engagement and investigating where the current solution could be developedESSENTIALS SKILLS/QUALIFICATIONS:• 5+ Windows XP/7/10 /11 experience• 5+ Windows Server 2012/ 2016 /2019 /2022 infrastructure experience, OS install and configuration, imaging, Active Directory knowledge, understanding of Group Policies / DNS / DHCP / DFS etc.• 3+ years of VMWare experience implementing and administering enterprise class VMWare systems• Provide planning, installation, configuring, and upgrading support for vCenter Server and VMWare ESXi• Demonstrated experience and strong aptitude for creating documentation of designs and solutions• Proficient with disaster recovery concepts, implementation, troubleshooting, and performance tuning is strongly preferred• Strong Experience utilizing PowerShell scripting for virtualization automation• HCI and Hyper-V experience• DELL/HP Converged infrastructure Server.• HPE/DELL Hardware array / Storage and MS Storage spaces direct• Cloud – Azure Infrastructure Trained or knowledge.• Symantec NetBackup, Veeam Backup• Symantec MFA• Technical proficiency in server and storage hardware and software; ability to consult with other IT groups on system designs and support as a recognized technical expert.• Good Knowledge and understanding of Microsoft RDS, WSUS, SCCM, and SCOM.• Hands on experience of supporting Operational activities, monitoring & troubleshooting in all areas of Windows, Storage and Backup infrastructure and workstations.• Understand performance monitoring and be able to produce performance reports.• Stabilizing developed infrastructure solutions using Microsoft methodologies in complex customer environments• Desktop Workstations experience, deploy patches, software upgrades• Security ClearanceDESIRABLE SKILLS/QUALIFICATIONS:• Azure Cloud / Oracle Cloud• Left Hand Storage• EMC Networker/ Unity• HPe 3PAR, SAN, MSA and StoreOnce• Project Management experience• ITIL Foundation and Transition• Skilled CCNA/ CCNP• Linux knowledge and understandingIf you have the skills required, please apply now!

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