

## Senior Education Systems Consultant

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Company: Commercial Services Group

Location: United Kingdom

Category: computer-and-mathematical

Commercial Services Group is recruiting for a Senior Education Systems Consultant on behalf of Cantium Business Solutions, which is part of Commercial Services Group.

**Salary** £31,845 per annum

**Brand** Cantium Business Solutions

**Location** Kings Hill (Hybrid)

### The Role

Are you a professional IT problem solver? Are you a dab hand in Management Information Systems? If so, we may have an exciting new opportunity for you.

Cantium are looking for a Senior Education Systems Consultant to provide support and training to our key Education customers surrounding their MIS Systems – in particular SIMS, Arbor and Bromcom systems. The successful candidate will ensure our customers get the most out of the MIS systems and update knowledge articles to share information to the wider team. They will provide advice and guidance to junior colleagues and schools to enable them to carry out their day-to-day duties.

This role would suit an experienced team player with a background in either a Education environment or within an MIS Application Support team. Experience in one or more of SIMS, Arbor or Bromcom MIS systems is highly desirable.

**What Cantium can offer you:**

Minimum of 33 days holiday (inc. bank holidays)

Generous contributory pension scheme.

People focused culture with great communication and development opportunities.

A wide range of workplace wellbeing services.

Electric Car Scheme.

Employee shopping discount scheme.

### **Key Duties**

Identify and rectify problems with supported applications, ensuring that every request is handled in compliance with established protocols. This can entail setting up a call with unaffiliated vendors.

Deep dive into IT issues or requests from the customer, identify what steps are required to assist to Education employees carry out tasks.

Provide advice and guidance to less experienced colleagues, where required, and may be required to mentor junior members of the team.

Communicate with software providers or systems development personnel, regarding the creation of system improvements with the intention of resolving issues.

### **What we need from you**

Excellent knowledge of one or more modules on any of the three MIS supported systems (SIMS, Arbor, Bromcom)

Experience of working in a school/educational environment

Significant experience of working in a customer service environment

Experience of delivering MIS application support

Good knowledge and understanding of the core modules of the supported MIS software

### **About Cantium Business Solutions**

Cantium Business Solutions is an IT Managed Services brand within the Commercial Services Group. Their key clients operate within Local Government, Education, and multi discipline private sectors, they delve into individual organisations to gain understanding of each of their priorities and challenges, and in turn provide a tailored IT solution to suit each client. Their focus is on insight and collaboration, which ensures that they are consistently connected to the organisations and in turn are able to prioritise key organisational needs, such as such as IT strategy, architecture, project management and fully managed BAU IT services.

We recognise that work isn't just somewhere you go for a set number of hours. Work is something we do. "Cantium Working" is our vision of the behaviours and attitudes inherent in 'agile' working. As a business we are committed to providing a flexible approach to when, where and how our staff work. Cantium working enables you to work in the way which best balances personal and work life – helping you achieve a great work life balance.

### **About Commercial Services Group**

Commercial Services Group (CSG) is the largest, local authority-owned trading company (LATCO) in the UK, wholly owned by Kent County Council. CSG generates over £800m in revenue per annum and provides services to over 16,000 education and public sector customers globally.

CSG is striving to be recognised as the global leader in Education and Public Sector services, currently operating in 86 countries, with 1,800 staff across 25 trading brands, providing expertise ranging from: HR Services, IT Services, Energy, Education Resources, Procurement and many more.

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