

## Senior M365 Infrastructure Engineer

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Company: Network IT

Location: Stanton Fitzwarren

Category: computer-and-mathematical

Senior Infrastructure Engineer (Microsoft)

Salary: £47,000 to £55,000

What you'll be doing: Join our dynamic Service Operations team as a Senior Infrastructure Engineer specialising in Microsoft technologies. Take ownership of Microsoft areas, including M365, and act as an escalation point. Your role involves troubleshooting, mentoring, and participating in projects, contributing to our team's success. Based at our Shrivenham site, occasional travel may be required.

Your Responsibilities:

Technical lead for specific technologies, offering mentorship and expertise.

Troubleshoot various technologies across the stack – server OS, networks, storage.

Escalation point for day-to-day support issues.

Participate in the transition of new products and services.

Investigate opportunities for efficiency and effectiveness improvements.

Represent the team in technical calls and Change boards.

Resolve reported faults within SLAs.

Ensure accurate recording of actions in management toolsets.

Review and coordinate customer-facing reports.

Develop capacity guidelines and monitoring for storage infrastructure.

Provide capacity and performance forecasting and reports.

Deploy standard and complex changes to customers' infrastructures.

Develop technical procedures for team-wide use. Essential Skills:

Microsoft Cloud solutions (Azure AD, M365)

Windows Server infrastructure administration

Active Directory and Group Policy administration

Implementation, management, and support for cross-data centre Microsoft solutions

Microsoft Endpoint Configuration Manager (MECM/SCCM)

Security and hardening of Microsoft operating systems

VMware ESX and vCenter in a clustered environment

Working knowledge of monitoring tools (e.g., SolarWinds, Nagios)

Mentoring experience

Participation in a project or transition environment

Working in secure environments

Ability to hold Security Clearance at a minimum of SC level Desirable Experience:

Storage technologies (Dell EMC VNX, Unity)

Backup methodologies and products (Veeam B&R 11+, EMC NetWorker 19+, DataDomain)

Linux OS support (RHEL6 onwards or CentOS/Rocky/Alma/Oracle equivalents)

Containerisation tools (Docker/OpenShift/Kubernetes)

Secure managed WLAN (e.g., Aruba, Meraki)

Database technologies (MSSQL, MySQL)

IT Service Management toolsets

Security assurance products (device control, antivirus solutions, MDM) What's in it for you? Join

a growing company with exciting customers and partners. Enjoy benefits like 32 working

days holiday, subsidised Health Care Scheme, Government Pension Scheme with matching

contributions up to 10%, Perkbox employee incentive Scheme, Annual Professional and

Training Development plan, Hybrid/Flexible working, Recommend a friend scheme paying

up to £1500, Onsite parking, and Cycle to work Scheme.

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