

Senior Service Advisor

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Company: Jago Consultants

Location: Portslade

Category: other-general

Job Description

Our client is a franchised car dealership, looking to recruit a **Service Advisor or Senior Service Advisor** to join their team.

Working as part of team, you will be focused on delivering a very high level of brand experience to your customers, committed to making a difference and wanting to join a company who can offer long-term career progression.

Service Advisor Role:

- Manage all service telephone and Walk-in enquires
- Meet and greet customers, qualify and identify customer's needs for at vehicle drop-off
- Progress and update the customer throughout the day
- Discuss and up-sell additional work to the customer. Advise, and forward diarised unsold work
- Carry out inspections where necessary prior to handover to customer
- Deliver outstanding customer satisfaction

About You:

- MUST have current experience as a car dealership Service Advisor, or above
- Preferably with a prestige brand experience
- Must possess excellent customer handling skills
- Positive, customer focused attitude and approach to your work
- Must have a valid driving licence

Package:

Basic salary £25,000 – £28,000

OTE circa £35,000 – £40,000 (uncapped)

Service Advisor, Aftersales Advisor, Service consultant, Aftersales Consultant, service advisor, Service Advisor, Aftersales Advisor, Service consultant, Aftersales Consultant, service advisor, Service Advisor, Aftersales Advisor, Service consultant, Aftersales Consultant, service advisor, Service Advisor, Aftersales Advisor, Service consultant, Aftersales Consultant, service advisor, Service Advisor, Aftersales Advisor, Service consultant, Aftersales Consultant, service advisor,

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