

Senior Waiter

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Company: Mandarin Oriental Hotel

Location: London

Category: other-general

Senior Waiter

Apply now **Position**Senior Waiter (Full time #538770)

Property / Office:Mandarin Oriental Mayfair, London

Location:London, United Kingdom

Senior Waiter, Food & Beverage

SHIFT PATTERN (40 hours, 5 days per week)

We're looking for a Senior Waiter to join our vibrant and dynamic Food & Beverage team.

Mandarin Oriental Mayfair, London is the newest jewel to be opening in Mayfair. It's another world; an oasis of calm in the heart of the city, with the most attentive service. A world that's all about our guests.

As a Senior Waiter at Mandarin Oriental Mayfair, London you will play an integral part in facilitating an experience like London has never known. The contribution of your knowledge and skills will guide the guests through an experience unlike any other Mayfair has seen.

Within your role at Mandarin Oriental Mayfair, you will be responsible for:

Excellent knowledge of all food and beverage items served.

Communicating effectively with kitchen and sommelier team.

Meeting, greeting and seating guests in a professional and efficient manner.

Presenting the menus and venue concept and take food and beverage orders.

Coordinating all aspects of the service of food and beverages together with the Manager efficiently and accurately.

Performing all duties related to restaurant opening and closing shifts.

As a **Senior Waiter**, you will be working on a rotating shift basis, Monday to Sunday, 40 hours a week. Shift patterns will vary from morning and evening shifts (including weekends and bank holidays), so flexibility is required where applicable.

In return, you will receive an array of iconic benefits, such as:

Excellent career progression with an iconic, luxury, global hotel brand. A lot of our colleagues joined us at the beginning of their career and are now leading their own teams and divisions.

Fantastic learning and development opportunities for all levels of staff, with targeted development programs to get you ready for the next step in your career.

3 complimentary nights per year, increasing to 5 with length of service

Discounted stays at our beautiful properties across the Group

Access to discounts and deals with over 500 popular high street retailers, including discounted gym memberships and travel deals

30% F&B & Spa discount

Friends & Family hotel rate and Spa discount

1 paid Charity Day per year to dedicate to a charity of your choice

Season ticket loan & cycle to work scheme

£750 recruitment referral bonus

Free meals on duty & uniform dry-cleaning services

Increased holiday entitlement with Length of Service, up to 33 days off

Free Life Insurance benefits whilst in service

Company pension plan

Access to Hospitality Action's Employee Assistance Programme

Employee Recognition Programmes

Social, wellbeing, charity, and sporting events throughout the year

SUSTAINABILITY AT MANDARIN ORIENTAL

Corporate responsibility values are deeply ingrained in Mandarin Oriental's culture, and sustainability implications are carefully considered with every decision across the Group, aligning our sustainable development efforts with the industry criteria set by the Global Sustainable Tourism Council.

We strive for a better future for the next generation. Protecting the environment, people and communities are the fundamental pillars to which we devote our efforts. We are very proud of the initiatives our colleagues have implemented to help us on the path to achieving our sustainability goals, such as **single-use plastic elimination ethical supply chain and procurement community and colleague engagement technology practices and waste reduction** . We are committed to doing the right thing, every day.

DIVERSITY & INCLUSION.

We believe a diverse and inclusive culture is better for everyone. Bringing individuals together is essential to the long-term success of our people, our business and the societies and economies in which we operate.

All colleagues, regardless of ethnicity, gender, age, sexual orientation, disability, background or religion, should be treated fairly and with respect, should be given equal opportunities, and be valued for the contributions they make in their roles. No form of bullying, intimidation, discrimination or harassment of others will be tolerated.

ELIGIBILITY TO WORK IN THE UK.

Please note, all candidates applying for this role must have obtained the right to work and live in the UK. Documented evidence of eligibility will be required from candidates as part of the recruitment process.

Advertised 20 Mar 2024 GMT Standard Time

Applications close:

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