United Kingdom Jobs Expertini®

Service Advisor

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Company: Jago Consultants

Location: Bristol

Category: other-general

Job Description

Car Service Advisor

Our client is a franchised car dealership, looking to recruit an experienced Service Advisor to join their team.

Working as part of a team, you will be focused on delivering a very high level of brand experience to your customers, committed to making a difference and wanting to join a company who can offer long-term career progression.

Service Advisor Role:

Manage all service telephone and Walk-in enquires

Meet and greet customers, qualify and identify customer's needs for at vehicle drop-off

Progress and update the customer throughout the day

Discuss and up-sell additional work to the customer. Advise, and forward diarised unsold work

Carry out inspections where necessary prior to handover to customer

Deliver outstanding customer satisfaction

About You:

MUST have current experience as a car dealership Service Advisor, within a franchised main dealership (Minimum 2 years experience)

Preferably with a prestige brand experience

Must possess excellent customer handling skills

Positive, customer focused attitude and approach to your work

Must have a valid driving license

Hours of work: Monday-Friday, 8am – 6pm (45 hours P/W) & 1 Hour lunch. 1 in 3

Saturday's, Half day.

Salary: Basic dependent on experience £22,000 - £30,000 OTE

REFERENCE: (7960)

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