

Service Advisor

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Company: Jago Consultants

Location: Bristol

Category: other-general

Job Description Car Service Advisor Our client is a franchised car dealership, looking to recruit an experienced Service Advisor to join their team. Working as part of a team, you will be focused on delivering a very high level of brand experience to your customers, committed to making a difference and wanting to join a company who can offer long-term career progression. **Service Advisor Role:** Manage all service telephone and Walk-in enquires Meet and greet customers, qualify and identify customer's needs for at vehicle drop-off Progress and update the customer throughout the day Discuss and up-sell additional work to the customer. Advise, and forward diarised unsold work Carry out inspections where necessary prior to handover to customer Deliver outstanding customer satisfaction **About You:** MUST have current experience as a car dealership Service Advisor, within a franchised main dealership (Minimum 2 years experience) Preferably with a prestige brand experience Must possess excellent customer handling skills Positive, customer focused attitude and approach to your work Must have a valid driving license **Hours of work:** Monday-Friday, 8am – 6pm (45 hours P/W) & 1 Hour lunch. 1 in 3 Saturday's, Half day. **Salary:** Basic dependent on experience £22,000 – £30,000 OTE REFERENCE: (7960)

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