

Service Advisor

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Company: Jago Consultants

Location: Bromsgrove

Category: other-general

Job Description

Our client is a franchised car dealership, looking to recruit an experienced **Service Advisor** to join their team.

Working as part of team, you will be focused on delivering a very high level of brand experience to your customers, committed to making a difference and wanting to join a company who can offer long-term career progression.

Service Advisor Role:

Manage all service telephone and Walk-in enquiries

Meet and greet customers, qualify and identify customer's needs for at vehicle drop-off

Progress and update the customer throughout the day

Discuss and up-sell additional work to the customer. Advise, and forward diarised unsold work

Carry out inspections where necessary prior to handover to customer

Deliver outstanding customer satisfaction

About You:

MUST have current experience as a car dealership Service Advisor, within a franchised main dealership

Preferably with a prestige brand experience

Must possess excellent customer handling skills

Positive, customer focused attitude and approach to your work

Must have a valid driving licence

Package:

Basic salary £18,000 to £22,000

OTE circa £30,000

Related keywords: Service Advisor, Aftersales Advisor, Service consultant, Aftersales Consultant, service advisor, Service Advisor, Aftersales Advisor, Service consultant, Aftersales Consultant, service advisor, Service Advisor, Aftersales Advisor, Service consultant, Aftersales Consultant, service advisor, Service Advisor, Aftersales Advisor, Service consultant, Aftersales Consultant, service advisor,

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