

Service Advisor

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Company: Octane Recruitment

Location: Gateshead

Category: other-general

Job Title: Service Advisor - Gateshead

Salary: £26,000 Basic + Bonus (OTE £30,800)

Hours: Monday to Friday 07:30-18:00 and Saturdays on a rota 08:00-13:00-42 hours per week

Ref: OC17163

We have a new vacancy for an experienced Service Advisor for my client's main dealership in Gateshead. My client is part of a large dealer franchise that represents some fantastic brands. This role suits a Service Advisor looking for a long-term career.

Benefits:

Competitive salaries with clear pay scales in place as you develop.

Generous annual leave allowance that increases with length of service.

Eligibility to join one of the colleague car plans and cycle to work schemes.

Enhanced maternity leave, adoption leave and paternity leave.

Employee assistance programme and free access to Smart Health.

Responsibilities:

Will be to meet and greet customers bringing their vehicles to the car dealership for scheduled & non-scheduled servicing and repairs.

Support the aftersales function and the various staff members in the department such as

junior service advisers, workshop controllers & assist the service manager in the day to day running of a busy after sales department.

Upselling any existing products to new and existing customers. Service Advisor

Requirements:

Must have high quality customer service experience, doesn't have to be in the motor trade- full training provided

Must have good communication skills

Knowledge of Kerridge or Pinnacle would be advantageous.

Full UK Driving License. Consultant: Beatrice Dickinson

INDAS

Octane Recruitment are a leading Recruitment agency specialising in Automotive, Motor trade, Engineering, OEM and various related industries.

We are recruiting across the UK for Service, Aftersales and Parts - Service Advisor, Warranty Advisor, Warranty Administrator, Aftersales Advisor, Service Team Manager, Senior Service Advisor, Service Manager, Aftersales Manager, Parts Advisor, Parts Administrator, Parts Supervisor, Parts Managers

Octane Recruitment cover a variety of different sectors including Technical, Mechanical, Engineering, Sales, Service, Aftersales, Bodyshop, Fleet & Rental Management, Accounts, Finance, Marketing, & Payroll, Managerial, Logistics, Parts, Administration, Call Centre / Contact Centre, Senior Appointments, Head Office Positions and Confidential Appointments.

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