

Service Advisor

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Company: Additional Resources

Location: Newtownabbey

Category: other-general

Service Advisor

Location: Newtownabbey, Antrim

Salary: Very Competitive + Excellent Benefits

Job Type: Full Time, Monday - Friday, 8am to 5.00pm

The Client:

Our client is a reputable provider of capital equipment solutions, specialising in construction and material handling machinery, offering expert advice and quality service for all equipment requirements.

The Role:

As a Service Advisor in the aftermarket team, you will support the Service Manager in organising staffing and workflow, ensuring exceptional customer service standards.

Duties:

Provide prompt customer service in person and over the phone

Organise and prioritise work to achieve targets efficiently

Maintain high standards and collaborate effectively with colleagues

Ensure customer satisfaction through timely responses and service excellence

Requirements:

Previously worked as a Service Advisor or in a similar role.

Customer service experience with excellent organisational skills

Ability to exceed customer expectations and work effectively in a team

Benefits:

Company pension

Cycle to work scheme

Free on-site parking

Private medical insurance

Apply now for this exciting opportunity to enhance your career with a leading organisation!

Important Information: We endeavour to process your personal data in a fair and transparent manner. In applying for this role, Additional Resources will be acting in your best interest and may contact you in relation to the role, either by email, phone, or text message. For more information see our Privacy Policy on our website. It is important you are aware of your individual rights and the provisions the company has put in place to protect your data. If you would like further information on the policy or GDPR please contact us.

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Keywords: Service Advisor, Service Adviser, Service Receptionist, Service Administrator, customer Service

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