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Service Manager – Combined Placement & Sourcing Team – Worthing

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Company: West Sussex County Council

Location: West Sussex

Category: other-general

Job Category: Social Care - Qualified

Location: Bridge House - Worthing, West Sussex County Council

Hours Per Week: 30.00

Start Date: Immediate start

Start Time: 09:00

End Time: 17:30

salary: £41.12

Please note this position is for 4 days a week. The candidate will be required to spend 2 days a week in Worthing, the other 2 can be worked at home.

About the job

The role has responsibility for operational delivery and strategic development of the service, working with partners from the same directorate and other parts of the council, the Districts and Boroughs, the NHS, the voluntary sector, & private providers.

The role has responsibility for managing budgets, making funding decisions and ensuring that the health and social care resource is used efficiently and effectively, in line with key processes and policy. The postholder will be required to have professional oversight of the activity of the service such as complex cases, ensuring individual risk is managed effectively and the team works within legal frameworks.

You will need to have a good understanding of the care provider market in West Sussex and be able to work closely with colleagues in contracts and commissioning, supporting them in their

work on developing and maintaining a resilient, quality and affordable market in the county as we move towards a significant reform of the way social care is delivered in England.

DBS check is a requirement of this post

Required experience and skills

(These will be used as the shortlisting criteria)

Key Skills:

Sound pragmatic problem-solving and decision-making skills.

Ability to work independently and provide detailed expert advice to different audiences.

Project management skills including scoping, planning and monitoring of progress.

Creativity in developing long term solutions to complex problems.

Ability to persuade, negotiate or influence within or outside the organisation.

Ability to develop and maintain sound partnerships inside and outside the organisation.

Qualifications and/or experience:

Post graduate professional qualification relevant either to management or to the professional service specialism; or equivalent level of significant experience demonstrating comprehensive application of the above levels of knowledge in a relevant setting.

Relevant chartered status of a professional body or equivalent high-level experience of involved practices.

Appropriate Management Qualification such as Certificate / Diploma in Management – Desirable

Experience of complex social care needs and operations, health and social care provider markets, contracting and commissioning issues.

Experience in dealing with complex issues, including safeguarding, managing complaints and working with partner organisations.

Experience of managing teams to deliver an outstanding service to others.

Considerable experience of managing and leading business activities with conflicting requirements.

Experience of managing a budget and contributing to decision making on high level spending.

Exposure to shaping and supporting initiatives in a political environment.

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