

Service Manager

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Company: Northern Healthcare

Location: Shipley

Category: community-and-social-service

Job overview

We are recruiting for an experienced Service Manager for our service located in Shipley, Bradford.

Ideally you will have multiple or large site management skills and previous experience working within mental health / L&D, autism is essential

Northern Healthcare provides mental health recovery services across many regions within the UK. Our services consist of supported living and community outreach services which provide our residents and service users with access to 24-hour support from experienced clinical and support staff.

As a Service Manager, you will be leading the provision of a high-quality service for, residential care and employee engagement, providing strong and effective leadership to the onsite team and for the overall day to day running and strategic direction of the service.

Who we are looking for?

An experienced, strong and compassionate service manager to build and help lead our new team. You must have strong and effective leadership skills and a L& D background (Learning & Disabilities) and be committed to the values, passion, and determination to put people first, whilst supporting people with learning disabilities or mental health illnesses.

You will be providing guidance and act as a role model whilst providing the effective delivery of the service with a multi-disciplinary team with a positive culture of support care to our service user.

Not every day is the same, and it can be quite challenging at times, but the rewards are

truly amazing to see our residents improving with the support we provide!

What qualifications or experience are needed for this role?

Applicants must have at least 3 years previous leadership and management skills working in the social care sector, particularly in mental health and/or learning disability is an essential part of this role.

Ideally but not essential, you will have experience in a supported living environment. Must have a L& D background (Learning & Disabilities)

NVQ level 5 in Health and Social Care is an essential qualification.

Where you'll be working

The role is a full-time position working 37.5 hours per week at our service in Solihull.

This role requires a level of flexibility as you will have the option to join the out-of-hours on-call rota, which can include evenings and weekends.

Employee benefits

- * Competitive Salary
- * Company pension scheme and contribution.
- * The equivalent of 33 days annual leave (inc. Bank Holidays).
- * Enhanced maternity, paternity and adoption pay.
- * Free enhanced Disclosure Barring Scheme (DBS).
- * Free car parking at the majority of our services

Career development & Training

- * Career development and recognition scheme.
- * Train towards NVQ in Health and Social Care.
- * Support with further studies
- * Induction and buddy programme.
- * Apprenticeships route

Employee Wellbeing

- * Paid Sick pay.
- * Option to purchase 5 days extra annual leave.
- * Excellent range of staff benefits.
- * Access to discounted products and services through the Blue Light Card scheme.

Your responsibilities

- * Ensuring that our service users are at the heart of everything we do.
- * Working positively and collaboratively with other colleagues within the team

- * Work within and implement our policy and procedure, including confidentiality and safeguarding.
- * Understanding and experience of CQC requirements and clinical governance and the knowledge and skills to meet their requirements
- * Develop and maintain good working relationships with all key stakeholders
- * Commitment to the delivery of high-quality care
- * Has a demonstrable belief in a values-led approach whilst working with service users
- * In-depth knowledge and understanding of the complex needs faced by service user
- * Has excellent organisational and communication skills
- * Ensure a 'person-centred' approach is at the forefront in everything we do.
- * Have a 'can do' attitude with a hands approach with dedication and commitment
- * Responsible for working towards and meeting the service targets and objectives
- * Leadership of of the onsite team

DBS Disclosure

Northern Healthcare follows safer recruitment when recruiting staff for all roles within the company and It is important that all applicants are aware of individual responsibilities when working with vulnerable adults, whilst promoting safeguarding of our service users.

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