

Service Manager

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Company: Winners Recruitment

Location: United Kingdom

Category: other-general

Winners recruitment are currently working with a well-respected, family owned car dealership based in the South of Cornwall who are looking for an experienced Service Manager to join them on a permanent basis. My client prides themselves on offering excellent training and genuine career progression opportunities to their employees. Title : Service Manager Location : South Cornwall - Based near Helston Salary : Based on experience; £38,000.00 to £50,000.00 To apply please submit your CV to or for more information call Steph at Winners Recruitment, Truro, 01872 264744 Responsibilities* Manage the efficiency of the operation already in place, ensuring profit and success for the business.* To maximise departmental profitability through the sale of labour, parts and materials to franchise and non-franchise customers.* Handle customer inquiries, issues, and complaints with professionalism* Monitor and maintain service department profitability* Implement strategies to maximize upselling opportunities* Maintain accurate records of service transactions and inventory* Oversee scheduling of service appointments Experience, Qualifications & Training* Full drivers license required* Technical skills, knowledge and experience of the retail motor industry* Ability to control clerical work, administration, organisation, systems and financial matters* A background in leadership and management* Knowledge of the current vehicle legislation, consumer legislation and trade practices* Experience as a service manager OR as a long standing service advisor ready to take the next step

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