

## Software Developer

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Company: Ibcos Computers Ltd

Location: England

Category: other-general

This is a remote position but you will need to be able to attend meetings in the Ibcos office which is based in Pool, Dorset. Job Title: Software Developer Responsible for: N/A Team: Development Responsible to: Software Support Team Lead Company Overview Ibcos Computers Ltd is the UK's leading provider of Dealership Management Software to the Agricultural, Construction and Ground Care industries. We help Dealers manage all areas of the business operations from parts and service, through sales and finance, with innovative solutions to achieve their business objectives. Job Overview The primary function of this role is to provide software support for a dealership management solution, using a range of programming languages and techniques as well as a large legacy codebase. To investigate, understand, and propose solutions to product defects raised by the Support Team. To resolve commonly encountered customer issues by contributing to the development of tools, utilities, and functionality that aids issue resolution. Produce software components to a high standard that are both manually and automatically tested on all the environments they will be deployed to. Produce readable, maintainable code following departmental processes, that is both manually and automatically tested in all target environments. Key Responsibilities · Conduct investigations into code base related issues in order to identify and detail the problem. · Liaise with Support Team Leaders and Product Specialist to investigate, understand, and provide answers to critical issues identified through the support process. · To work with other members of the Development team to aid effective defect investigation and resolution. · To contribute to the resolution of commonly encountered customer issues with the development of functionality and utilities. · Work as a part of a development team,

following agile methodologies agreed by the team when required.· Review code created by other developers, ensuring that the code conforms to coding standards, matches the documented requirements, and does not introduce defects.· Understand the development techniques that relate to the delivery of the existing and new products.· Test code both manually and using automated methods (unit, integration, and functional testing).· Work with QA team to ensure features and defect resolutions match corresponding test scenarios.· Ensure code components pass continual delivery testing and resolve any identified defects.· Follow agreed and documented coding best practices, ensuring full understanding and development requirements.· Assist QA/support with issue investigation and provide a solution to resolve any defect identified.· Become involved in ad-hoc tasks as required.

**Qualifications**  
**Required** Essential - Bachelor's degree in Computer Science/STEM related subject or equivalent qualification.  
**Experience Required** Essential – Good communication skills, both verbally and in writing  
Essential – Strong problem-solving skills  
Essential – Strong ability to troubleshoot front-end/client side, server side and database related issues.  
Essential -

Willingness to learn different programming languages and paradigms  
**Desirable** - Experience with C# and Microsoft .Net framework  
**Desirable** – Experience of relational databases (SQL)  
**Desirable** – Experience of flat file databases (ISAMS)  
**Desirable** – Knowledge of Jira  
**Desirable** - Experience with application-based and web-based technologies

**Suitable for someone who...**  
Is passionate about investigating issues with software applications and products.  
Is pragmatic and a good problem solver.  
Can understand the problem and effectively communicate ideas for solutions clearly and persuasively to varying technical competencies, in both written and oral forms.

**Diversity within the workplace** At Ibcos Computers we are pleased to say we create a diverse and inclusive work environment.

We are an equal opportunity employer, and we actively encourage all individuals to express themselves and to achieve their full potential. As a company, we continuously strive to outreach to individuals of all backgrounds and identities. We do not discriminate

against applicants based on gender identity, race, national and ethnic origin, religion, pregnancy, age, sexual orientation, and/or mental or physical disabilities. If you have a disability, such as dyslexia or a medical condition which you believe may affect your performance during any aspect of our selection process, we will be happy to make reasonable adjustments to enable you to complete the process to your best ability.

**Company Benefits** . Company Performance Bonus – Paid annually.. Cycle to work scheme.. Generous

Company Sick pay. Death in service – 4x your annual salary.. Company pension contribution of

5%. Maternity, Paternity and Shared Parental leave: Ibcos Computers has a generous policy to cover time off to be with your family at important times in your life.. Medical Cash plan - which gives you access to the best doctors.. Generous Holiday Starting at 25 days.

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