

Spa Assistant Manager - Accommodation Available - Broadway, Worcestershire

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Company: The Lygon Arms

Location: United Kingdom

Category: other-general

*Spa Assistant Manager - Accommodation Available - Broadway, Worcestershire*This charming old coaching inn sits in the heart of Broadway village – often called ‘the jewel of the Cotswolds’ – and boasts a rich history, coloured by the many characters who have stayed here, from Oliver Cromwell to Elizabeth Taylor and Richard Burton.

There’s a new spa tucked away in a tranquil corner of the hotel, but to unwind in the fresh air, pull on your wellies and explore those beautiful rolling hills.*The Lygon Arms - Spa Manager ** To take ownership in producing an accurate breakdown of all spa reports and profit margins on a daily, weekly and monthly basis and attend monthly Finance and HOD meetings* Confident in the; Control, Manage and adjust all stock inventory within agreed monthly timescale and ensure that the correct usage of Purchase orders is maintained* Manage and control Department expenditure within agreed budgets.* Be passionate in initiating and developing special events to increase public interest gaining maximum attendance and profile awareness* Liaise regularly with the Hotel General Manager and Spa Director to continually update on current affairs.* Take ownership and ensure that all areas of the Spa run smoothly and effectively as per the standards set by the Company.* Deal with customer queries and complaints with confidence and to ensure they are resolved efficiently and professionally* Identify training and development needs for all staff members; liaise with the HR Department to ensure they are in line with the specifications of the Company.* Hold regular meetings with all staff to ensure effective communication and control* Complete all staff appraisals, managing and develop the team with guidance from the HR Department and Spa Director* Liaise with Spa Director and HR Department on all Recruitment and Selection

needs.*Spa Manager - **What's in it for you?*** £28,000.00 annual salary* Service charge paid monthly (non-contractual) - circa 2,5k per year* Free team meals included on duty* Staff accommodation available near the hotel* Awards of Excellence recognition* Length of service gifts* Cashback healthcare cover after probation* Continued career development with recognised training providers* Team Rate at our Iconic Luxury Hotels* Generous friends and family rate at Iconic Luxury Hotels* 25% discount on all Food and Beverage* Discount on Spa treatment and products* Refer a friend incentive* Cycle to work scheme* Employee assistance programme* Team social events, seasonal gifts and much more...

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