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Spa Therapist - Accommodation Available - Broadway, Worcestershire

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Company: The Lygon Arms

Location: United Kingdom

Category: other-general

*Spa Therapist - Accommodation Available - Broadway, Worcestershire**Job Type: *Full TimeThe Lygon Arms Hotel is an old coaching inn which sits in the heart of Broadway village – often called 'the jewel of the Cotswolds' – and boasts a rich history. With the spa tucked in a tranquil pocket at the hotel, 86 unique bedrooms, secluded gardens and relaxed dining experiences, there are so many ways to soak up the countryside pace. *Spa therapist - What's in it for you?** £28,038.00 per annum (£13.47 per hour)* Full time contract - 40 hours per week* Annual service charge (circa 2,5k) (non-contractual)* Commission on sales* Live-in accommodation available near the hotel* Meals included on duty* Employee recognition awards* Cashback healthcare cover after probation* Continued career development with recognised training providers* Generous friends and family rate at Iconic Luxury Hotels* 25% discount on all food and beverage* Discount on spa treatment and products* Refer a friend incentive* Team social events, seasonal gifts and much more... *Aim of the Spa Therapist role*Provide exceptional treatments to all guests and members ensuring smooth operation, record keeping, and client well-being, to The Lygon Arms high standards.*Responsibilities of a Spa Therapist** To be passionate and take pride in carrying out all treatments to the required standard, within the time guidelines and as booked by Reception.* To behave in a discreet, respectful and confidential manner, with the highest standard of client care.* To be confident in ensuring that product knowledge is well known and that the client's time is educative, therapeutic, and relaxing.* To be confident in upselling the products during the treatments and ensure that the client receives your enthusiasm and knowledge.* To be flexible if colleagues need help within other areas of the Spa i.e.

Reception, Changing Rooms, understanding teamwork and flexibility.* To take ownership working alone while in treatment and as part of a team to achieve department goals.*Spa

Therapist - About you ** Experience in providing high standards of face to face customer service and treatments* Ideally Level 3 Beauty Therapy qualified* You will have a keen eye for detail, organisational skills and will be well presented

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