Specialist Housing Partner

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Company: Accent Group

Location: United Kingdom

Category: business-and-financial-operations

Specialist Housing Partner

Who are Accent?

We own almost 20,400 houses across the North, East and South of the country and they are homes to over 41,000 of our customers.

We exist to improve lives, providing people with high quality homes, affordably. Whatever their housing need, whether family, single, older, or more vulnerable – our customers always come first.

Accent residents, customers, and colleagues come from a diverse range of backgrounds, which we embrace and celebrate.

About the Role and Person

35 hours per week

Permanent

Whilst we have key responsibilities and these can be found in the job description, there are certain things we will need from you:

As a Specialist Housing Partner you'll provide a high quality, efficient, effective housing and support service to customers that live in our Specialist Housing Schemes including Independent Living Schemes, enabling them to feel safe and supported to live well and independently for as long as possible. With a focus on building management, tenancy management and keeping tenants safe in their homes, you'll provide comprehensive support including support planning at critical points and ensure any issues are resolved in the first

instance whilst maintaining professional boundaries.

What you'll bring:

Previous experience of delivering a quality housing management service within a specialist or generic housing context.

Ability to work under pressure and thriving on challenges to achieve positive outcomes for customers while maintaining accuracy and high performance.

You will be flexible in your approach to work, including where you work (different schemes or attend training further afield) and when you work (sometimes we may need to work outside of usual office hours).

Must have access to your own transport for business use (and appropriate license).

For a full job description of this role please click

This position is subject to a DBS check.

Location

The successful candidate will be required to live within a commutable distance to our scheme in Burnley.

We're a keen promoter of agile working and encourage the use of working from home, as long as we meet our customer's needs.

We'll provide you with the equipment and software that you'll need for the purpose of your role however it will be your responsibility to have an appropriate space to work from as well as a suitable broadband connection/provider.

Salary

The spot salary for this post is £29,000 for applicants who fully meet the requirements of the post. Applicants, who do not meet all of the requirements of the post, will start 5% or 10% below the spot salary.

What will you get from us?

In addition to a competitive salary and agile working, we also have a focus on employees' development. We support both professional and personal development, ensuring everyone has a development plan and provide access to a wide range of internal and external learning resources.

You'll also receive:

28 days paid holiday (pro-rata excluding bank holidays) per year rising by 1 day per year up to a maximum of one working week.

A choice of Pension Schemes including a Defined Benefit Scheme with a 7.5% member contribution or a Defined Contribution Scheme with a 4% member contribution. Both pension schemes provide Life Insurance Cover.

Option to purchase additional holiday of up to 2 of your working weeks (at managers discretion).

Employee Assistance Programme

Hapi Benefits App with multiple discounts.

If you require reasonable adjustments to any part of our recruitment process, please let us know we will ensure requirements are met.

Please don't delay in submitting your application. Where roles are urgent or we receive a high volume of applications, we may interview and conclude the process prior to any closing date indicated.

If you have any queries about the role please email: PeopleServices@accentgroup.org.

Please note candidates must have current eligibility to live and work in the UK, this position is not eligible for visa sponsorship.

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