

Supervisor- Bestway Lewisham

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Company: Lewisham

Location: United Kingdom

Category: other-general

Supervisor- Bestway Lewisham

At Batleys, we currently have an opportunity for a Service Supervisor to join the team at our

Lewisham branch:

St Mildreds Road,

Lewisham,

London,

SE12 0RG

Branch Information:

As the Service Supervisor, you will assist the the Non-Trading Team Leader in managing their responsibilities of depot operations, in particular customer service, check out supervision, control of stock, staff rotas, and selling.

You will be responsible for supporting the depot in achieving and exceeding all depot KPIs, targets, and objectives.

Key responsibilities include:-

Ensure all checkout processes are carried out efficiently, effectively and in accordance with guidelines and procedures

Embed good Health and Safety practices.

Manage the daily running of the department

Exhibit excellent customer service.

Plan and prioritise departmental work.

Manage security of depot and stock.

Meet customer satisfaction targets and scores

We're looking for someone with;

Excellent customer service and achieve customer satisfaction

Excellent verbal and written communication skills

Excellent listening skills

Good knowledge of company systems and procedures

Up to date knowledge of Health and Safety policy and procedures

Highly organised and display planning skills with the ability to manage and prioritise various tasks

Good problem-solving skills

In return for your hard work and commitment we offer a competitive salary,30 days holiday (inclusive of statutory holidays) and pension.

Details:

Job type: Full-time, permanent

Salary: Competitive

Rate of pay: Hourly

Hours of work: 44 hours per week

Shift: TBC

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