

United Kingdom Jobs Expertini®

Supplier Support Specialist

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Company: Ritchie Bros.

Location: United Kingdom

Category: other-general

Ritchie Bros. | Everything you need to succeed When you join Ritchie Bros., you'll be part of a diverse, global team that's focused on delivering great customer experiences. If you have an entrepreneurial spirit and are passionate about making a difference, we invite you to join our growing team. To strengthen our position within the industry, we are looking for a Supplier Support Specialist in the UK. Job Responsibilities: Acting in a supporting role to senior supplier account managers and business development managers, you will help lead and manage initiatives tied to the on-boarding of assigned suppliers. This position will be instrumental in obtaining the necessary supplier information, system configuration and implementation required by each fleet that utilizes the SmartEquip software. Successful execution requires excellent communication skills, time management and attention to detail. Customer relationship management: Acting in a supporting role to senior supplier account managers and business development managers, you will ensure that all required suppliers are on-boarded in SmartEquip to meet the "go-live" milestone set by project management and the customer. You must work effectively with internal teams, peers and external clients to ensure that the on-boarding objectives are delivered on time and satisfy quality requirements. The successful candidate will have a demonstrable understanding, knowledge and experience working with both internal and external clients. Work experience/Skills requirements: Ability to work with all departments from design to completion of a project Demonstrated experience with documentation, presentation, and project management tools Experience managing projects delivering web based software applications preferred Experience with databases and SQL required to work independently to meet

established milestonesExperience with ERP applications and integration concepts preferredExperience with Construction Equipment or Construction Rental industry preferredDemonstrated experience working with external clientsEffective written and verbal communicatorFrench language skills is an assetOur success is built on the drive and dedication of our people. As we grow around the globe, there will be many opportunities to advance your career – we've proven this throughout our 60+ years in business. And, we'll take care of you along the way. Who are we?Ritchie Bros. has grown from a small-town auctioneer to a global asset management and disposition company. We help our customers buy and sell a wide range of used and unused equipment for construction, mining, transportation, agriculture, oil & gas, lifting & material handling, forestry & other industries.Ritchie Bros. is an equal opportunity employer and ensures nondiscrimination in all activities in accordance with all applicable laws. This position is open to all qualified applicants who are legally entitled to work in the country in which this job is located. Candidate selection is made by Talent Acquisition. Only electronic applications can be accepted. No agency calls, please.

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