

Support Engineer

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Company: Corriculo

Location: Basingstoke

Category: computer-and-mathematical

Job Description

Support Engineer, 2nd line, MSP, COR5692

If you are a keen, enthusiastic and personable Support Engineer looking for a varied role within a dynamic SME environment, then this is a great opportunity to join a growing, award winning company, with head offices in Basingstoke.

The Role

In a varied and highly-visible role, the Support Engineer will provide a true support service to approximately 750 users across multiple sites in the UK, covering 2nd line desktop support, whilst also getting involved in some interesting and varied project work. My client operates a modern Microsoft environment based around core technology including Windows 10, Office 365 and Active Directory. The Support Engineer will be working 3 days onsite in the Basingstoke office, with 2 days working from home. Occasional travel to other sites will be required.

The Company

The Support Engineer will be joining a well-established acquisitive Managed Service Provider with ambition and a clear plan for continued growth. Vendor-neutral, their commitment to quality has seen them partner with over 1,000 UK businesses, varying in size and industry.

Benefits:

Holiday

Pension

Training and development

What do I need?

Solid experience of providing 1st & 2nd line IT support

Experience with a variety of Microsoft operating systems, ideally including Windows 10

Experience with Active Directory – new user creation / account administration, etc., and ideally Office 365

A basic understanding of networking, ideally including VPNs

The list above is important, but not as important as hiring the right person! So if you don't meet all of the criteria above, but feel the role is of interest, please apply or get in touch today to discuss further.

I want to do that!

If you have any questions or would simply welcome a chat about this excellent Support Engineer role and company, just call me or drop me an email, as I'd love to hear from you! If, though, you think this role could be right for you and you'd like to learn more, then please apply now!

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