

Support Worker

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Company: Southern Housing

Location: Newport, Isle of Wight

Category: community-and-social-service

Newport, Sandown, Shanklin, Ryde - Isle of Wight

Closing Date: 21 May 2024 at 23.59pm

The role:

You will work as part of a team across multiple locations providing support services to vulnerable residents, promoting independence within their home and the wider community. You will provide support services promoting daily living and social skills, health and wellbeing to people who are young or have complex needs so they can develop independent living skills, remain independent and move on to living within the wider community and prevent future homelessness.

What you'll be doing:

- * Provide support to residents and people receiving a service from us, through the principles of housing first and psychologically informed environments, as identified in their needs assessment and support plan
- * Deliver services in a way that uses a strengths-based approach promoting independence, rights, choices, dignity and inclusion • Summon professional assistance in the case of an emergency
- * Practice within the criteria set out by the Local Authority, ensuring residents and people who receive a service from us, have an up-to-date support plan which reflects their needs, wishes and agreed outcomes
- * Deliver key working sessions, promoting engagement with people in the service, writing plans to help them achieve their goals and desired outcomes

- * Maintain and develop professional relationships with people who receive a service from us and stakeholders
- * Promote life skills and social skills and encourage resident involvement, playing a key role in the successful implementation of the Customer Involvement Framework.
- * Signpost and access specialist services, as required to meet identified outcomes
- * Provide assistance with security of the resident's home, and provide support with maintaining a safe living environment
- * Follow health and safety policies and procedures at all times, including lone working and infection control as well as the SI&C QA Guide for Health and Safety.

What you'll have:

- * No experience necessary – full training and guidance will be given
- * A good level of written and verbal communication skills
- * You demonstrate empathy, compassion and patience
- * Able to adapt to working environments
- * A willingness and ability to train towards an NVQ 2 in Care
- * You hold at least 5 GCSE passes at grade "C" or above (or equivalent, Grade 9-5) including Maths and English
- * You will need to be willing and able to train towards an NVQ 3, or equivalent relevant workbased qualification
- * You will need to be willing to obtain underpinning knowledge required to perform the duties of the role

The location:

You will be working at a number of different schemes based around the Island in Newport, Sandown, Shanklin, Ryde.

Benefits in working with us:

- * A competitive hourly rate
- * Generous holiday entitlement
- * Job security and career progression opportunities
- * An enhanced DBS check, paid for by us
- * A great pension scheme
- * Full training provided at no additional cost, as well as discounted Ferry and Fastcat travel
- * Employee referral scheme – get rewarded for referring your friends!
- * Eligible for Blue Light discounts!

About us

At Southern Housing, our residents are at the heart of everything we do. As one of the largest housing providers in the UK with over 77,000 homes across London, the Southeast, the Isle of Wight, and the Midlands, we give over 167,000 people somewhere affordable to call their own! We also understand the difference that safe, secure, and affordable homes can make to people's lives.

A career at Southern Housing will allow you to make a difference every day you come to work. Working in the housing sector with us will bring fresh challenges and give you the opportunity to grow and develop, too.

Inclusion and Diversity

We work hard to create a diverse and inclusive culture and environment where people are respected for who they are. Encouraging inclusion is not just about protected characteristics, it's about celebrating differences of thought, opinion, experience and perspective of each individual. We're all different in our own way and we want our colleagues to feel comfortable, that they belong, and are safe to be themselves at work, without fear of being judged or excluded, but valued for their contribution to our One Team approach.

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