

Support Worker

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Company: Turning Point

Location: United Kingdom

Category: other-general

Job Introduction

Do you have a caring nature? Are you looking to make a difference to people's lives? Do you want to work in an environment where no two days are the same? Are you flexible with your working hours? Can you see yourself providing care to adults who need your support? If you have answered a big YES to these questions we would love to hear from you.

Drivers needed.

At Turning Point, we support people with Learning Disabilities across England.

As a Support Worker, you will make a real difference to residents' lives as you improve their daily living skills. Passionate about people, you will enjoy the scope and support to enhance your own life and career too, as you gain the experience and training you need to progress with us.

Where will I be working?

We offer 24 hour supported living facilities in providing care for adults with Learning Disabilities. We support 18 individuals across Peterborough (PE1, PE2, PE4) and two people in a village just outside Peterborough in Whittlesey PE7.

People we support are all with Learning Disabilities, Autism, complex needs, health needs and physical disabilities. We also have those with dual diagnosis so they have a learning disability with a mental health diagnosis. Support is 24 hrs and you will be dedicated to one home as part of a team.

We endeavour to create positive family relationships offering a good circle of support.

There is a strong focus on supporting individuals' lives in a person centred way which

includes various activities, shopping, managing own budgets and cooking. We tailor our services to enable people to be as independent as possible.

Shift Patterns

This is a 24 hour service, therefore flexibility is essential. You will be working a range of shifts from 7:00/8:00 am to 2:00/3:00 pm and 2:00/3:00 pm to 9:00/10:00 pm, sleep ins or waking nights, some weekends.

Please note that working hours may vary from service to service.

Average potential earnings are £25,158 based on 37 hours.

*Potential average earnings are a culmination of colleagues working additional shifts and where applicable sleep ins**

** sleep ins are not required in all services

***not all colleagues will work overtime and therefore potential earnings will differ

Role Responsibility

What will I be doing?

This is a hands-on job in which no two days are the same. Your duties will include:
promoting the independence of people we support

supporting a full range of daily activities including cleaning and cooking, days out or going away on holiday

arranging activities in the home and in the local community

developing residents' life skills and personal interests

helping residents stay safe and healthy

assisting with personal care needs

manual handling

supporting people with medication

ensuring record keeping is maintained to the required standard at all times and contributing to service monitoring requirements.

The Ideal Candidate

What skills and qualities do I need to have?

Whilst knowledge of learning disabilities and complex needs would be beneficial, it isn't essential. What is essential is that you are:

passionate, caring and enthusiastic

flexible, patient and non-judgemental

a great team player with lots of energy

able to demonstrate good communication skills

able to complete the physical aspects of the role such as manual handling where needed

transferable experience of helping people to manage anxiety

About us

Why Turning Point?

As a leading health and social care provider with more than 300 locations across England, we take real pride in the services we offer.

Across the varied regions, sectors and settings we operate within, our organisation is held together by a shared vision – and our people are connected by the same values.

These include belief in potential, confidence in communication, embracing positive change and always treating each other as individuals.

We run all of our services on a not-for-profit basis; instead, we invest every penny back into our services and people. We never stop believing in change for the better, and we work constantly to improve the lives of the people we support.

Our people bring our vision to life. So, if you are enthusiastic, motivated and committed to support others to fulfilling their potential, here at Turning Point, we don't just offer you a job – we offer you a career.

What benefits will I receive?

Of course, we know it's not about the money. But that doesn't mean we don't reward our people for their invaluable work.

We understand reward looks different to each person and so whether its ways to make your money go further, a culture supporting recognition and celebration, or opportunities to boost your career – we want to support you in every way we can with our Total Reward package that includes:

Comprehensive learning and development opportunities so we can invest in your future –

we're proud to have a silver accreditation from Investors in People. Choose from our range of courses to gain recognised qualifications

28 days' paid holiday a year, increasing with each year of service up to 30 days. Plus the option to buy or sell additional holidays and spread the cost

An exclusive discounts hub for TP colleagues, to help make your money go further – including high street shopping, pubs and restaurants, mobile phones, gym memberships, and much more. You'll also have access to the Blue Light Card, for even more discounts and savings!

Flexible working solutions to support your work-life balance

Life Assurance of up to 3x annual salary and a competitive Pension Scheme to support your savings and security

Access to our Rightsteps Therapy service – free, confidential telephone based counselling sessions, access to an online wellbeing platform, and a Financial Education hub to support your total wellbeing

A 24/7 Employee Assistance Programme including a Digital GP, legal advice and more – all free to you and your immediate family

Recognition awards to recognise colleagues' inspirational work and dedication, as well as Long Service bonuses to celebrate your commitment to us

Flexible benefit options including a Cycle to Work scheme and interest-free Season Ticket Loans

A £300 bonus if you successfully refer a friend as a new colleague through our Refer a Friend scheme, as a thanks from us!

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