

Team Leader

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Company: Card Factory

Location: United Kingdom

Category: other-general

Job Introduction

Location: Stane Park Retail Park, Colchester, Stanway

Contracted Hours Available: 14

Store trading times are 09:00 - 20:00 Monday to Saturday. Successful candidates will need to work flexibly between these times

Role Responsibility

We are passionate about celebrating our customers' life moments and are now looking for a Team Leader to join our very successful Card Factory family to help fulfil this.

With a real focus on customer experience and operational excellence, our Team Leaders play a key part in driving the success of our stores. As a Team Leader, you will be responsible for supporting your Store Manager in their goals to delivering commercial growth and developing a team culture of putting the customer at the heart of everything we do.

You will lead the way for our store teams, not only in the absence of the Store Manager but leading the team to deliver great standards and exceptional service every day.

The Ideal Candidate

You will be as passionate about celebrating our customers' life moments as we are.

Is customer centric with a passion for driving excellence service.

You will be able to demonstrate a good leadership skills

Positive forward thinking approach.

Is comfortable reviewing store performance data.

Commercially minded.

Is an engaging and enthusiastic team player.

Package Description

About the Company

Card Factory is the UK's leading specialist retailer of greeting cards, dressings, and gifts with over one thousand stores across the UK and Ireland. In 2020 we launched our exciting 5-year business strategy including our vision of becoming a true Omni-channel retailer. This strategy sees significant investment into our colleagues across the business creating multiple opportunities to join a fast-paced environment and be part of our exciting journey. In return, we offer a wide range of benefits to support your physical, mental, and financial well-being.

Benefits

25% Card Factory colleague discount in-store and online

Save As You Earn scheme

Financial Wellbeing Support Financial Education Tools Salary Advance

Seasonal incentive schemes

Retail Management Apprenticeship Programmes with local providers with access to a virtual internal network for learning together

Discounted gym memberships and mobile phone contracts

Discounts across 100's of UK retailers

Employee Assistance Programme – access to tools to support mental, physical, and financial wellbeing

Enhanced Family leave

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