

Team Manager - Cafe - Camberley

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Company: Marks and Spencer

Location: United Kingdom

Category: other-general

Summary

M&S is evolving and it's evolving fast! As part of our ongoing transformation to deliver stores of the future, we're looking for strong, innovative and resilient leaders to inspire and influence change.

Our Team Managers are responsible for leading the majority of our colleague population and are an integral cog within the in-store team. Your role is to help our people be the best that they can be, to assist in driving sales, commerciality and service standards within your store.

One of the requirements for this role is flexibility to work across various departments. This in return provides a strong grounding across all elements of our business and therefore supports with career progression in the future.

We have a flexible / hybrid approach - talk to us about part time or job share opportunities in this role, if it's meaningful to you, it's important to us.

What's in it for you

Being a part of M&S is exactly that – becoming a part and playing your part. We're an inclusive, dynamic, exciting, and always evolving business built on core values.

Here are some of the benefits we offer that make working for M&S just that little bit more special...

- 20% Colleague discount on most things from furniture, fashion and food.
- A first-class welcome to M&S with a tailored induction and a wide range of training schemes to help with your learning and development. Having options to progress is something we're

proud of at M&S.

- Attractive annual bonus, based on company performance and personal objectives.
- 29 days holiday including bank holidays!
- Amazing perks and discounts via our M&S Choices website. Including GymSave – that offers up to 25% off Gym Memberships and the option to become an M&S Shareholder using our ShareSave & ShareBuy Schemes
- Charity Volunteer Day – A paid day away from work to support your chosen charity.
- A very generous Defined Contribution Pension Scheme and Life Assurance
- Every colleague at M&S has access to a fantastic range of wellbeing support – this includes access to our 24/7 Virtual GP, PAM Assist to support you & your family as well as many other schemes.

What you'll do

Your key accountabilities will include

Driving a selling culture within your team

Consistently raising performance and capability of the team to support developing internal talent

Utilising and exploit data to support with operational decisions

Implementing a continuous improvement mentality within the team and work in partnership with the wider team.

Energising your team to deliver first class customer service within a fast-paced environment

Who you are

Your skills and experience will include

A proven leadership track record and the ability to lead effectively through ambiguity.

Being digitally confident. Having an understanding of systems and have the ability to exploit them.

Comfortable having difficult conversations and able to get effective resolutions with both colleagues and line managers.

Ability to juggle a number of priorities whilst still maintaining an excellent standard and working with pace.

Demonstrate flexibility and resourcefulness to change and the ability to lead teams through change with a growth mentality.

Everyone's welcome

M&S is ready to push boundaries to lead the retail industry into a greener, speedier, more

inspiring digital era. That's why we're revolutionising how we work and offering our most exciting opportunities yet. There's never been a better time to be part of our team. Marks & Spencer aims to be an inclusive organisation, trusted and admired by our colleagues, customers and suppliers. Join us and make an immediate impact.

#LI-NS1

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