

## Technical Claims Manager

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Company: Brooke Harrison Recruitment

Location: Manchester

Category: other-general

### Claims Manager

\* Manchester City Centre Based

\* Monday - Friday 9-5.30pm

\* Salary up to £60k DOE

\* Reporting to Head of Operations

### About the role

You will play a pivotal role in managing large and complex claims efficiently and accurately. Your responsibilities will include overseeing the referral of claims falling within specific criteria, monitoring referred claims closely, and ensuring timely reporting to interested parties and management.

You will collaborate closely with the actuarial team to provide necessary details for claim-specific IBNRs and analyze claims performance against expectations.

Additionally, you will conduct claims due diligence reviews, resolve claims audit findings, and

assist with claim-related complaints.

The role requires building and maintaining relationships with external parties, overseeing the entire claims book's performance, assessing claims resource requirements, and ensuring compliance with claims governance processes.

#### Requirements

\* 5+ years Technical Insurance Claims experience

\* A passionate, enthusiastic and organised Leader capable of managing high levels of activity across the various departments.

\* Able to quickly assimilate information and report in a clear and concise manner to stakeholders.

#### The Company:

Established in 1994 to offer legal expenses insurance support for the Peninsula Group's growing customer base of small and medium sized businesses. A specialists in commercial liability insurance and legal expenses protection, A company committed to raising standards in the industry and providing flexible, market-leading products, services and advice to their expanding portfolio of cover holders.

Join us in making a difference in the insurance industry!

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