

## Technical Program Manager - GHOST (Global Hunting, Oversight, and Strategic Triage team)

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Company: Microsoft

Location: United Kingdom

Category: other-general

### Overview

The mission of Microsoft Security Response Center (MSRC) is to enable Microsoft to build the most trusted devices and services, while keeping our company safe and our data protected. As part of the Microsoft Security organization, and a steward of Microsoft and our customer's data, a core function of MSRC is ensuring the security of every aspect of the business. MSRC is responsible for company-wide information security and compliance, with a strategic focus on information protection, assessment, awareness, governance, and enterprise business continuity. As customer zero, we deploy and secure these services inside Microsoft and then share best practices with enterprise customers at scale across the globe. We have exciting opportunities for you to innovate, influence, transform, inspire and grow within our organization and we encourage you to apply to learn more!

Do you have a passion for helping Microsoft's clients defend themselves against targeted exploitation? Are you interested in being intimately involved in the latest, cutting edge developments in the security industry and having a direct impact on the security of all Microsoft customers? Do you want to be on the front lines of helping our customers go toe-to-toe against advanced adversaries? Are you interested in a fast-paced job full of new opportunities? If so, you might be a candidate for the Global Hunting, Oversight, and Strategic Triage team (GHOST).

We are looking for a Senior Technical Program Manager (TPM) capable of managing the

growing demand to stop and prevent cyber-attacks. The ideal candidate should be skilled in project management, and able to handle multiple high-visibility, high-pressure engagements, and cases simultaneously, as well as many of the day-to-day operations of the team.

TPMs are also responsible for organizing and ensuring that the goals of the team are met to respond in the midst of a security crises. In order to be successful, you should be comfortable executing complex tasks and objectives and working across teams to produce results in ambiguous situations.

Microsoft's mission is to empower every person and every organization on the planet to achieve more. As employees we come together with a growth mindset, innovate to empower others, and collaborate to realize our shared goals. Each day we build on our values of respect, integrity, and accountability to create a culture of inclusion where everyone can thrive at work and beyond.

## **Qualifications**

### **Required**

Bachelor's Degree AND proficiency in engineering, product/technical program management, data analysis, or product development OR equivalent experience.

proficiency in managing cross-functional and/or cross-team projects.

proficiency in Cybersecurity and/or security operations, Network, identity, or identity technologies, Digital forensics and threat hunting, Threat intelligence and/or managed security services, Secure Development Lifecycle (SDL) and/or software development project management.

### **Additional or Preferred Qualifications**

Bachelor's Degree AND proficiency in engineering, product/technical program management, data analysis, or product development OR equivalent experience.

proficiency in managing cross-functional and/or cross-team projects.

proficiency in reading and/or writing code (e.g., sample documentation, product demos).

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### **Responsibilities**

Program management of multiple simultaneous engagements and projects, delivering status reports and comprehensive project summaries to managers and stakeholders, and

coordinating customer and team resources needed to respond and execute.

Support of customer and internal needs (both pre- and post-onsite deployment), clearly communicating objectives and guidance to stakeholders, and ensuring alignment with organizational goals and timelines.

To strengthen the team's threat detection/response/mitigation capabilities, drive continuous improvement initiatives through complete pipelines including: Collection of feedback and data collected from each escalation or incident. Identification of target areas (in processes, tools, or methodologies). Prioritization amongst other feature requests. Building out requirements. Delivering against execution strategies

Maintain a high-level understanding of the security tools and processes used by Microsoft to thoroughly answer customer concerns.

Accountable for the quality of own work; to be delivered within agreed procedures and timeframes, focused on internal and/or external customer needs, and managed through ambiguity.

Additional operational assistance with the needs of a growing business, including new offering development, internal rhythm of business communications, and field training.

Deliver status reports and comprehensive project summaries to managers and stakeholders, and coordinating customer and team resources needed to respond and execute.

Embody our and

Benefits/perks listed below may vary depending on the nature of your employment with Microsoft and the country where you work. Industry leading healthcare Educational resources Discounts on products and services Savings and investments Maternity and paternity leave Generous time away Giving programs Opportunities to network and connect

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