

Technical Specialist

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Company: Rethink Mental Illness

Location: United Kingdom

Category: healthcare-practitioners-and-technical

We are looking for an experienced and passionate Senior IT Technical Specialist to work as part of our IT / Technology Services Team.

Imagine being part of an organisation whose common purpose is to help those who are severely impacted by mental illness. We believe that everyone should be treated with respect and dignity – and that's why equity is one of our core values. We draw on the expertise, unique perspectives and lived experience of our people – regardless of who they are or their background – to help us become inclusive and anti-racist employer, campaigning organisation and service provider that reflect the diverse communities we support as a mental health charity.

The Technology Services team supports the work of colleagues and the organisation, providing high quality, professional services which assist in the effective delivery of our services, our campaign agenda and our role as an employer.

How you will make a difference

The infrastructure team are looking for a dynamic Senior Technical Specialist to take a central role in the Technology Services transformation programme of IT systems.

Rethink Mental Illness are transitioning away from legacy on-premise systems with a cloud first approach and over the last 2 years the Infrastructure team have made substantial transformation to the organisations infrastructure by:

Implementing SharePoint and OneDrive for over 1000 end-users

Transitioning hardware provisioning and management to Intune/Endpoint Manager

A strategy to reduce physical/on-premise infrastructure such as a legacy server farm and Citrix VDI.

Migrating server estate and infrastructure resources to Azure

Increasing the security stature of the organisation and hardening the environment, reducing attack surface

Delivering a strategy to minimise the risk of human behaviour to security.

The rapid pace of change within the charity has seen the evolution of existing ways of working and opening new aspects of innovation to drive efficiencies for the betterment of our staff and beneficiaries.

***Appointments are usually made at the minimum of the band.**

***London Allowance is paid for roles that are based within the Greater London area only.**

We do reserve the right to close this advertisement early if we receive a high volume of suitable applications.

Please see further details on our

You can also follow us on/ / and to find out more about the work we do!

Don't meet all requirements?

If the role sounds exciting to you but your experience, skills or qualifications don't exactly match every single requirement, we still encourage you to apply, you may be just the right person for our position!

Caring for our people.

We offer a wide range of support. Some of our benefits include:

PULSE: our recognition, rewards, wellbeing, and benefits platform Providing access to thousands of discounts and benefits including cashback; reloadable cards; savings etc. As well as being able to thank colleagues and nominate them for awards.

Wagestream: gives you instant access to up to 50% of your pay. Also provides a library of expert tools, tips and articles plus, helps you start building a rainy-day pot straight from your salary.

Wellbeing support : our Wellbeing hub gives physical, emotional, and mental health

support. We also have a BUPA Employee Assistance Programme with access to appointments.

Taking time for you We work flexibly –you get to choose where you work, managing your own diary. We have generous annual leave, starting at 25 rising to 30 days, plus bank holidays, as well as your birthday off. We also offer the opportunity to buy and sell annual leave.

Planning for the future We have a contributory pension scheme.

Structured Corporate Induction Onboarding you into the Charity supporting your wellbeing along the way.

£300 when you introduce a Friend : receive up to £300 when you introduce a friend or family member.

Who are we?

We're Rethink Mental Illness, a leading charity provider of mental health services in England. We support thousands of people through our groups, services, policy, campaigns and advice and information. Our work supports us in delivering on our mission: "A better life for everyone severely affected by mental illness."

It is an exciting time to join our growing charity. We are on a transformation journey, one that supports the delivery of the organisation strategy – delivering Communities that Care. Supporting employees, managers and leaders through this change is a key priority for the People function. Just like its key that we attract diverse people to come and work for us.

Diversity, Equity, Inclusion

Diversity is important to us and we appreciate difference through difference, inclusiveness and belonging. It gives us a deeper understanding of the world, our society and the diverse communities we're working with. By including everyone, we are able to draw on the unique experiences and expertise of our people to help shape and enrich our workplace and improve our services. One way we are doing is through our valued staff networks which play a critical and highly valued role in keeping us focused on creating a diverse, inclusive and engaged employer. We recognise and support staff networks for our Black, Asian

and minority ethnic and our LGBTQIA+ colleagues. We are also proud to have been awarded Disability Confident Employer status and are a signatory to the Business in the Community Race at Work Charter.

Becoming a truly anti-racist organisation

We have an ambition of become a truly anti-racist employer, campaigning organisation and service provider - and in our efforts to influence policy and wider societal factors impacting on mental health set out in our . We have designed a multi-year anti-racist programme of work contained in our which demonstrate our intention to hold ourselves accountable and be judged on our progress on becoming a truly anti-racist organisation.

We therefore actively encourage and welcome applications from everyone, including applicants with lived experience, those who are Lesbian, Gay, Bisexual, Transgender, Queer (or questioning), Intersex and (asexual) (LGBTQIA+), people with a disability, and people from Black, Asian and Minority Ethnic (BAME) backgrounds.

If you have any questions about the position, please contact -

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