

## Tesco Colleague - Cleethorpes Extra

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Company: Tesco

Location: Cleethorpes

Category: arts-design-entertainment-sports-and-media

### About the role

#### Availability Window

Days From time To time Sun 06:00:00 12:00:00 Thu 06:00:00 12:00:00 Fri 06:00:00 12:00:00

Sat 06:00:00 12:00:00

**Our Tesco Colleague rate of pay starts from £11.02 an hour; this increases to £11.75 for stores inside the M25 but excluding London Boroughs and is £11.95 for stores within Inner London – London Boroughs. Additional payments may also apply depending on location and skills.**

It's our policy to offer new colleagues joining us a minimum of 16 guaranteed hours each week, but if you'd like to work fewer hours (to a minimum of 12) we have opportunities for this too and would still love to hear from you.

The table shows the periods of time in the week we'd like you to be available to work – the availability windows. We will schedule your contracted hours within these times, and you'll have 3 weeks' notice of exactly when your shifts will be. We are happy to support flexibility for our colleagues, therefore if the times you're available to work match closely but not exactly to the times we are advertising, we'd still love to hear from you. [to read more.](#)

#### **Customers are at the heart of everything we do.**

It takes lots of different people to run a store and this is a job for doers, with plenty of variety. It's a committed role, full of everyday challenges, but that's one of the things that makes it so exciting.

Being a colleague in one of our stores means that you will help to serve our shoppers

better every day.

You'll meet great people, learn new things and be part of a specialist, diverse team where everyone is welcome.

Whether you are looking for stability or flexibility to suit your lifestyle, or the opportunity to progress your career, this can be the role for you.

### **You will be responsible for**

Knowing your customers and serving them with passion and pride; giving great natural service.

Passionate and knowledgeable about the products and services within my store.

Working across the store in our service, picking and replenishment areas where required.

Putting into practice the training you have received, so we all work safely, effectively and serve our customers brilliantly.

Making decisions that are right for customers, delivering routines in store that meet the needs of customers at the right time.

Taking part in seasonal, community and charity events, creating a great inclusive atmosphere.

Being knowledgeable about your store's performance, understanding the part you play and what we need to do together to drive service and sales, reduce waste and shrink and deliver profit.

Handling products with care to maintain quality and ensure they reach customers in the best condition.

Being myself, living our values, making everyone feel welcome and always following our policies.

At times, you may be required to accept deliveries into the store

### **You will need**

A passion for delivering great service, greeting customers with a smile, and serving them

with pride

The ability to build rapport with customers, meaning they leave the store having experienced a great shopping trip

To take the initiative and make decisions that are right for our customers

Work well within a team and communicate openly with others

Build relationships with colleagues to create a team spirit, having fun and celebrating success

Be at work on time, well presented and ready to be a brand ambassador

### **What's in it for you**

Holiday starting at 20 days plus a personal day rising to 22 days after 12 months (plus Bank holidays)

Request flexible working from day one

Get 10% off and 15% at pay day weekends – save up to £1,500 a year with your Colleague Clubcard with an additional card to share with family outside your home

Access to free wellbeing services with a range of resources to support your mind, body, and life

Life cover of five times your pay and an award-winning pension with matching contributions up to 7.5%

Benefits to suit you, choose what you use – from discounts and shares to cycle to work schemes

Uniform provided and policies to support you for all of life's moments, big and small

Access to our colleague networks providing a space for colleagues to come together from a range of backgrounds.

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