

Third Line Support

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Company: People Source Consulting

Location: London Area

Category: other-general

3rd Line Support Engineer | London | 3 days per week on-site | Permanent | Up to £65,000

People Source have partnered with a key Managed Service client looking to recruit an experienced 3rd Line Support Engineer to join the London team, supporting with on-prem activity for one of their high-profile clients. This role will require you to work on the client site 3 days per week providing 3rd line support across project related tasks. Key Responsibilities: Provide excellent customer service. Provide 3rd line technical support to key account. Document all supporting activities within the ticketing system. Troubleshoot software, hardware and network related issues. Collaborate with other teams in the department to make sure all issues resolved efficiently. Install, configure and maintain computer systems and software applications. Key Experience Required: Ability to Design, Build and Support. VMWare vSphere, Horizon VDi and vRealize. MS 365 Apps. Veeam B&R Windows 10 & 11 HPE Server, Storage & Networking Windows Server OSes 10 Zig Thin Client & Re-Purp OS Manage Engine Password Manger SCCM & MDTOP Manager If you are interested in this position, please apply directly on LinkedIn with an up to date copy of your CV.

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