United Kingdom Jobs Expertini®

Trainee Customer Account Manager

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Company: James Recruitment

Location: Leicester

Category: other-general

Trainee Sales Account Manager - Leicester

up to £28,000 salary and excellent career development

Our client a leading commercial automotive company are currently seeking a Customer Account Manager / Aftermarket Sales executive is responsible for ensuring that orders are processed correctly and on time to distributors. The Sales Account manager must also meet customer expectations and standards in a polite, friendly, and customer-focused manner. The role will involve processing orders received by email and clarifying queries from the

Essential Duties and Responsibilities:

- * Ensure orders are processed correctly and on time
- * To liaise with distributors over the phone answering and clarifying queries and identifying parts through technical drawings and assist with fitment queries with high levels of accuracy and technical knowledge
- * To develop and maintain high standards of customer service
- * Responsible for receiving and identifying stock
- * To correctly locate items in warehouse on a stock management system.

distributor. The role will also offer development of commercial awareness.

- * To ensure accurate identification of customers' needs by means of extranet portal and parts catalogues.
- * To conduct all transactions with customers with the utmost courtesy
- * Maintain the housekeeping standards within the team of a clean and organised work environment

- * Provide support and assistance to the Aftermarket Team Leader
- * To comply with and maintain company policies, standards and procedures relating to quality and customer care within your department
- * Be responsible for personal health and safety and ensure company policies are adhered to
- * Handle additional project work alongside the daily role requirements.

Experience:

- * Should have strong communications skills, oral and written, as the job requires regular interaction with customers and suppliers
- * Able to identify all customer needs both external and internal through the use of computerised stock control and electronic catalogues
- * Must possess good MS Word and Excel skills
- * Must be an enthusiastic and self-motivated individual.
- * Ability to analysis data

In return our client offers a salary of up to £28,000 plus bonus and excellent benefits with career development opportunity - please apply now for an interview!

If you do not hear from us within seven days, then your application has not been successful on this occasion. We may however keep your details on file for any suitable future vacancies and contact you accordingly.

James Recruitment is an employment consultancy and operates as an equal opportunities employer.

Recommend a Friend

Due to the demand for high calibre professional candidates we have introduced a recommend a friend incentive scheme. This scheme will reward the introduction to James Recruitment of an individual, either directly or indirectly.

Should this individual find permanent employment through the use of our services and remain in that position for at least 3 months, we will thank you with a reward of £100 of retail vouchers. This scheme is open to both candidates and clients

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