

Trainee Duty Manager - Breckland Leisure Centre - Thetford, Norfolk

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Company: Parkwood Leisure Ltd

Location: Thetford

Category: other-general

Trainee Duty Manager - Breckland Leisure Centre - Thetford, Norfolk

This is an outstanding career opportunity with a market leader committed to providing a diverse and meaningful range of leisure and culture related activities for the local communities in which we serve.

The Opportunity

The role of Trainee Duty Manager is customer facing at all times and provides the opportunity to be involved in a wide range of leisure activities. With a wide variety of activities and services available to customers, the role of a Trainee Duty Manager provides an exciting working day, every day, in a social environment with the opportunity to gain further skills and qualifications and progress to a leisure management role.

The Primary Objective is to:

To provide safe supervision of bathers, within the swimming pool complex.

Ensure that facilities are maintained to the highest standard of cleanliness and presentation at all times.

To guide, care for and assist all Leisure Centre customers.

To facilitate a friendly but efficient working relationship with the people who use the Leisure Centre.

To work as part of a team to achieve the objectives and usage targets of the Leisure Centre.

To innovate ideas and initiate action to increase the usage of the Leisure Centre.

To ensure all facilities are presented to the highest levels of cleanliness and comfort.

Assist the Duty Manager in the effective control and security of the facility, patrolling all appropriate areas ensuring that equipment is stored safely and securely.

To be aware of all Health and Safety issues within the Centre, to constantly implement and assess procedures drawing attention to any unsafe practices.

To ensure all parts of the Centre are safe and secure when not in use.

Portray a positive image of the Leisure Centre, wearing the uniform provided whilst on duty.

To act as a member of the Leisure Management Team and deputise for the Duty Manager and/or Swimming Lesson Coordinator as requested.

To undertake any other duties as may be required to assist in the running of the Leisure Centre.

The Person

The post holder should have a good general education and a desire to achieve additional leisure based qualification in either Fitness Instruction and/or Teaching Swimming. Ideally the postholder will possess an RLSS National Pool Lifeguard Qualification and be familiar with both the membership sales process and the delivery of the swimming lesson programme.

Among the personal characteristics sought the applicant:

Will be a competent swimmer, and able to complete a range of physically demanding duties and activity set-ups throughout each shift.

Will be available to fulfil a variety of shifts including early mornings, late evenings and weekends

Will be available to work additional daytime hours between 10am-4pm Monday-Friday during peak school holiday periods.

Will possess good communication skills.

Will be a team player, and enjoy working as part of a team.

Will be hard working, enthusiastic, and reliable.

The role of a Trainee Duty Manager is classed as a regulated post. Where the individual does not already hold a DBS Disclosure, it will be necessary for the postholder to be submitted for a DBS check.

What can Lex Leisure offer you?

Competitive salary

Incremental annual leave

Free gym membership for you and a nominated person

Employee health cash plan

Employee discount portal - discounts on travel bookings, high street vouchers, gift cards, cinema tickets, days out, leisure activities and your day to day spending

Cycle to Work scheme

Pension Scheme

Company sick pay

Career progression

Training and development

Lex Leisure is a well established business that is continuously growing. Successful applicants can look forward to joining a company that can offer career prospects and believes in investing in its people.

About Lex Leisure

Lex Leisure seeks to operate leisure venues on a commercial basis with a view to generating a surplus that can be used for our principal objective of supporting those who are disabled, physically or mentally or who require support or bespoke care plans to stay physically active.

Lex Leisure, working with key partners, wants to empower disabled people to take a more active role in all aspects of sport and physical activity and for our facilities to be more

inclusive and to provide a greater range of sporting opportunities for disabled people.

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