

## Trainee Service Advisor

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Company: Jago Consultants

Location: Chippenham

Category: other-general

### Job Description

Trainee Car Service Advisor

Our client is a franchised car dealership, looking to recruit a Junior Service Advisor to join their team.

Junior Service Advisor Role:

Manage all service telephone and Walk-in enquires

Meet and greet customers, qualify and identify customer's needs for at vehicle drop-off

Progress and update the customer throughout the day

Discuss and up-sell additional work to the customer. Advise, and forward diarised unsold work

Carry out inspections where necessary prior to handover to customer

Deliver outstanding customer satisfaction

About You:

MUST have current experience as a car dealership Service Advisor, within a franchised main dealership

Preferably with a prestige brand experience

Must possess excellent customer handling skills

Positive, customer focused attitude and approach to your work

Must have a valid driving licence

Package:

Basic salary £22,000

Background of Reception work/Call Centre/Customer Facing preferably.

Related keywords: Service Advisor, Aftersales Advisor, Service consultant, Aftersales Consultant, service advisor, Service Advisor, Aftersales Advisor, Service consultant, Aftersales Consultant, service advisor, Service Advisor, Aftersales Advisor, Service consultant, Aftersales Consultant, service advisor, Service Advisor, Aftersales Advisor, Service consultant, Aftersales Consultant, service advisor

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