

## Training and Process Lead - Global Insurance

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Company: Jenrick Commercial

Location: City of London

Category: other-general

Training and Process Lead \* Insurance / Financial Services \* City of London \*

Permanent \* c. £50,000 p.a. plus bonus and benefits \* Brand New Exciting Role \*

Training and Process Lead is required for a highly successful global company who specialise within the insurance and reinsurance industry. This is a fantastic opportunity to work for a growing, ambitious company who work hard to retain a positive family feel within the business.

As Training and Process Lead, you will be responsible for establishing a training function within business process from scratch with a view to start delivering training by 2025. This role covers training across not only the UK but also teams in the US and Asia.

This is a permanent position, working on a hybrid basis, 3 in the office and 2 days from home. In reward you will be paid a salary of c. £50,000 p.a. plus bonus and benefits. There will be occasional travel to the US and South Asia.

You will be responsible for developing and maintaining materials and delivering training to individuals and teams, monitoring performance against benchmarks and identify areas of development.

The successful Training and Process Lead must have:

Experienced in training and business process within insurance / financial services.

Proven leadership skills.

Outstanding analytical skills.

Ability to work with an influence across all organisational levels, countries and cultures.

Proven training competency and project management skills.

Excellent verbal and written communication skills.

Training and Process Lead duties include:

Build and maintain detailed training materials - business to systems process and controls - including face-to-face and remote/online learning.

Support and maintain the development of business process flows, identifying areas of improvement.

Deliver training sessions to individuals and groups.

Work closely with other managers to address internal and external improvements.

Support projects by developing and implementing training materials.

Support the development on analyst dashboards to measure performance.

If you have the above skills and experience and want to learn more about this position, then please apply via the job board for consideration

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