

UK - CFAS - Senior Manager

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Company: Crawford & Company

Location: United Kingdom

Category: computer-and-mathematical

Equal Opportunities

At Crawford & Company we are committed to creating an inclusive work environment. We don't just talk about diversity and inclusion; we aim to infuse it into everything we do – underpinning our strategy with three core elements:

Consciousness

Capability

Culture

We welcome applications from all candidates, no matter their background. So, what are you waiting for? Apply today, we're looking forward to your application.

Functional Knowledge

Accountancy qualification

Claims experience preferred but not essential.

Good communication skills at all levels

Ability to work under own direction as well as part of a team

Team player

Good Excel skills

General Background, Experience & Professional Qualifications

Accountancy qualification

Experience of claims / insurance would be useful

Strong communication skills (written and verbal)

Good customer service, organisational & communication skills

Key Responsibilities

Work both externally and internally assessing business interruption and financial claims

Receiving and reviewing and analysing financial information.

Preparing reports commenting in detail on the review and conclusion of analytical work.

Visiting Insurers, Reinsurers, Claimants and the Insured.

Communicating regularly with all interested parties, calculating and approving interim payments, preparing interim reports and other communication.

Calculating and agreeing settlement of claims, and preparing final reports.

Assisting in the development of less experienced staff members.

Additionally developing working relationships with existing clients and helping to identify and plan approaches to new clients.

Maintain and update files and records keeping fully up to date on any technical or legal changes which may have a bearing on a case.

Identifying and developing business opportunities for self and team.

Behaviours

Behave in a strongly customer focused way at all times to ensure development and maintenance of client relationships

Demonstrate personal integrity in a way which is consistent to the company's core values

Communicate effectively by sharing, listening and exchanging information and knowledge at all levels

Build and maintain positive working relationships

Demonstrate a solution and action oriented style in order to deliver against targets

Demonstrate a flexible and resilient operational style

Demonstrated behaviours must be in close alignment with Crawford stated values: RESTORE

Skills

Problem solving ability in order to recognise difficulties and take the appropriate steps to address the issues

Quality focussed to provide a high level of customer service both internally and externally

Ability to demonstrate high attention to detail

Dispute and resolution handling skills in order to manage cases effectively and proactively

Competent use of technology

Ability to work on own initiative and within a team environment

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