

UK- Major & Complex Loss - Surveyor - Midlands

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Company: Crawford & Company

Location: United Kingdom

Category: other-general

Salary and Benefits

£ highly competitive salary, 26 days holiday, additional day off for your Birthday, company pension, dental plan, exam support and career progression, employee assistance programme plus other excellent benefits you'd expect from a leading global organisation.

Our opportunity

Our Major and Complex Loss teams are at the heart of our business: Managing the more technical and complex claims ranging from flood damage resulting in Business Interruption to claims associated with catastrophic events. As a Major and Complex Loss Surveyor, you'll investigate and provide factual surveying reports to our valued Clients and the Major Loss Team Leader within set SLA's, working in partnership to ensure all factual information is present.

This is a hybrid role and you will be expected to work in the office 2/3 days per week.

What you'll be doing

Upon receipt of instruction, you'll investigate and report upon Major and Complex Loss incidents that are subject of an insurance claim for and on behalf of Insurers so as they may consider policy coverage, claim acceptance, settlement and/or recovery. As with most claims of a high value or complex nature, this will require site visits to investigate loss circumstances and damage sustained.

Typically, you'll work in partnership with Local Authorities, such as building control, solicitors or emergency services in some extremes regarding liability and prospective loss mitigation contractors. You'll also liaise with repair contactors regarding the scope and the works

required and be the main point of contact to ensure assessment and reporting of settlement options and recommendations via the lead adjuster are communicated appropriately.

About you

You'll ideally be a qualified Surveyor – MRICS, MCIOB or similar preferably with a background in insurance or building reinstatement of damaged buildings. You'll also have/be:

Extensive knowledge and experience with Building construction and Building Regulations

Up to date technical knowledge and experience with approved structural repair methods, cost valuation and regulatory requirements

Computer literate with MS Office suite and embrace new technologies

Willingness to travel to site investigations, with eh occasional overnight stay if required

The ability to influence key personnel as to give the product a competitive edge

Someone who can inspire others to deliver excellent service to differing people, with differing expectations, in a range of commercial environments

A sound understanding of financial aspects coupled with the ability to lead others to achieving agreed targets.

A high achiever, capable to presenting the product to its best advantage

A desire to deliver excellent service

Due to the nature of our work, this role is subject to a satisfactory DBS check

Equal Opportunities

At Crawford & Company we are committed to creating an inclusive work environment. We don't just talk about diversity and inclusion; we aim to infuse it into everything we do – underpinning our strategy with three core elements:

Consciousness

Capability

Culture

We welcome applications from all candidates, no matter their background. So, what are you waiting for? Apply today, we're looking forward to your application.

Need help finding the right job?

Cross References and Citations:

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