

Unit Supervisor

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Company: Tenpin

Location: United Kingdom

Category: other-general

Come join our fantastic team.

We love to entertain! It's in our DNA!... and it's not just about have lots more to offer from Houdini's Escape Rooms to Karaoke rooms, 4DLaser Arena, Soft Play to Arcade Machines and Pool Tables. We also have fully licensed bars including cocktails, and of course our fabulous food menu.

We have something fun for all the family to do, regardless of age. Our centres are fantastic places to visit, and even better places to work in. Why not come and help us entertain?

We are looking for people who want to work in a fun environment. You need confidence, energy and a positive attitude.

The Role

As a Unit Supervisor for Tenpin, you will be responsible for ensuring our customers have a great time when they visit us! The ideal Unit Supervisor will be driven, passionate and have a natural ability to create a fun environment for both our customers and team.

You will be part of the management team and help to lead the day-to-day operation of our centre including the development and growth of our people, sales and profits. You will:

Assume day-to-day responsibility for the operational management of the unit

Strive to achieve a culture that is totally focused on delivering excellent customer service

Constantly alert to all sales opportunities and promote this culture within the centre.

Deputise in the absence of the Deputy Manager and General Manager

To support the interpretation of Tenpin corporate strategy and core values

To be able to demonstrate an understanding of the business and be able to implement short-term objectives

Provide support to the team in various departments as and when required

Take responsibility for ensuring that all policies, procedures, controls, and compliance areas are adhered to on a day-to-day basis

Skills You Need

Have a minimum of 12 months experience in a supervisor role, ideally within leisure, hospitality, or retail

Passionate about delivering exceptional customer service

Have experience in leading large teams

Full of determination, enthusiasm, and patience!

Be ambitious and want to progress!

Fully flexible and highly adaptable to change

Our Fantastic Benefits

Tenpin Treats – Retailer discounts, Smart Tech and Best Doctors

Free Bowling for family and friends

Free Food (when working 6 hours or more)

Enhanced Maternity, Paternity, Adoption leave

Medicash Health Care Cash Back Scheme

Employee Assistance Programme

Free counselling

Life assurance – 2 x annual salary

Long Service Awards

Recommend a Friend Scheme

On the Spot Rewards

Career Development

If you are looking for career development, then Tenpin is a great place to start. We continually strive to develop our network of impressive and highly successful sites, and recognise great people contribute to great success! Most of our managers joined us as a Team Member and have progressed into management or senior roles.

What Happens Next?

If you are ready to develop your career with us, click apply and complete the short application process (2 mins).

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Cross References and Citations:

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