United Kingdom Jobs Expertini®

Urban Outfitters - Sales Associates

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Company: Graduate Recruitment Bureau

Location: United Kingdom

Category: other-general

Founded in 1970. We're Urban Outfitters Europe and we like you too! Feast your eyes on our clothing, trainers, gifts and awesome homeware.

Objective:

The main objective of this role is to support store management team in achieving a store environment that fosters creativity, employee development and the VIBE philosophy. To uphold the Urban Outfitters "Peers Training Peers" philosophy.

Duties & Responsibilities

People:

Deliver a positive, friendly experience by engaging the customer through conversation and service

Enhance the VIBE by focusing on customers and not on projects during prime time selling hours

Provide a store experience that reflects the Company's mystery shop standards

Contribute to the overall VIBE in the store by being positive, respectful and helpful to
others

Uphold Company standards and act as a positive role model to peers

Teamwork & Communication:

Work productively within the team and take initiative to work with others toward a common, collaborative goal

Assist in the training and development of peers

Communicate positively and effectively with peers

Actively participate in daily and department meetings

Operations:

Demonstrate proficiency in job knowledge (i.e. tills, shipment tasks, and fitting room guidelines)

Participate in the processing of new shipment and help the team to keep receiving and back stock areas clean and organised

Assist in the timely and accurate completion of weekly tasks (i.e. markdowns, re-tickets, transfers and RTVs)

Exhibit awareness of loss prevention guidelines and comply with all inventory control measures

Always adhere to company health & safety regulations

Merchandising & Display:

Uphold store merchandising and cleanliness standards

Ensure that merchandise is ticketed and the sales floor is well stocked

Support sales by assisting in merchandising and display projects

Exhibit a familiarity with current product and trend awareness

Required Knowledge, Skills & Experience

Previous experience in a retail environment – not a must.

An awareness of the Urban Outfitters brand and its appeal to the local market.

Strong communication skills.

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