

## Waiter - Alain Ducasse

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Company: Dorchester Collection

Location: London

Category: other-general

### Position Overview

We care about your career and are known for having the absolute best people in the industry. When you join us as a Waiter you start a unique opportunity to become celebrated as the very best in your field. You'll learn not only from your fellow Legends, but also through our award-winning learning academy, so that you can achieve the highest standards of craft, service, and leadership and become a legend in your own story.

### What you'll get

As a Waiter at The Dorchester Hotel, here are just some of the great benefits you will receive:

Fantastic Employee bonus scheme and Excellent Service charge

Complimentary stays including breakfast across the Dorchester Collection Hotels

50% F&B discount at selected bars and restaurants within the Dorchester Collection

Vibrant Social events that bring employees together including Summer party and Winter ball

Amazing benefits such as discounts in various high street and online shops, seasonal ticket loan, rental deposit scheme and competitive Private Pension Scheme

Apprenticeship, training and development opportunities – from Level 2 (Hospitality Team Member) up to Level 5 (Operations Manager) and many others.

£1,000 bonus when you recommend a friend

Access to immediate well being advice, because We Care about our employees

### **What you'll do**

You'll love what you do and take pride in delighting our guests:

You will be responsible for expediting the dishes from the kitchen to the front of house designated area in a professional manner by paying attention to cleanliness of dishes, making sure all the equipment is well polished and ready for service and preparing coffee and tea according to the guests preferences and up to standard.

You will ensure the dishes with special requirements are expedited to the right table and thoroughly labelled and are responsible to notify to the Senior Waiter and Head Waiter the special dish on the tray.

You will complete the morning opening mise-en-place on time as well as closing duties, have an extensive menu knowledge all to ensure our guests receives nothing but the best experience.

The items shared are the essence of a day in the life of a Waiter, but we'll make sure you are provided with specifics on how we care for our hotel

### **What you'll bring**

Our values of, Passion, Personality, Respect, Working Together and Creativity guide us each and every day. As a Waiter you'll have the opportunity to bring these to life and continue to create our legacy.

Communication is what keeps our departments running perfectly. You have great communication skills with a strong customer service ethic.

English is the primary language used in our hotel. You can comfortably communicate in this language.

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