

Warranty Specialist

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Company: C&B Recruitment

Location: Dudley Hill

Category: other-general

Position: Automotive Warranty Claims Specialist

Location: Bradford, United Kingdom

Salary: £28,750 + Overtime

ARE YOU LOOKING TO COME OFF THE TOOLS??

VEHICLE TECHNICIAN / MECHANIC, THIS COULD BE FOR YOU

We are currently seeking an experienced Automotive Warranty Claims Specialist to join our team in Bradford. As a leading automotive company, we are committed to providing high-quality products and services to our customers. This role is crucial in ensuring that our customers receive prompt and efficient resolution for any warranty claims they may have.

Key Responsibilities:

- Process and manage warranty claims submitted by customers, dealerships, and suppliers in a timely and accurate manner.
- Review and validate warranty claims according to company policies and procedures.

- Communicate with customers, dealerships, and suppliers to gather necessary information and documentation for warranty claims.
- Collaborate with internal departments such as sales, service, and finance to ensure proper handling of warranty claims.
- Investigate and resolve any warranty claim disputes.
- Maintain accurate and up-to-date records of warranty claims and related data.
- Monitor warranty claim trends and provide recommendations for improvements to the warranty process.
- Keep up-to-date with industry standards and regulations related to warranty claims.

Qualifications:

- Minimum NVQ 2 in Vehicle Maintenance and Repair
- Strong understanding of warranty policies and procedures.
- Excellent communication and interpersonal skills.
- Ability to handle multiple tasks and prioritize effectively.
- Strong analytical and problem-solving skills.
- Proficient in Microsoft Office and other relevant software.
- Knowledge of automotive parts and components is an asset.
- Experience with warranty management systems is preferred.

We offer a competitive salary and benefits package, as well as opportunities for career growth and development within our company. If you have a passion for the automotive industry and are looking for a challenging and rewarding role, then we want to hear from you.

Join our team and be a part of providing exceptional service and support to our valued customers. Apply now!

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